

Hearing Therapy

Patient Information

Audiology Service



7976



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

Author ID: EH
Leaflet Ref: Audio 001
Version: 9
Leaflet title: Hearing Therapy
Last review: August 2022
Expiry date: August 2024



What is Hearing Therapy?

The Hearing Therapy service is based within the Audiology Department. Hearing Therapy can help by giving information, advice and practical support for people who have hearing problems. People can have assistance with:

- Different communication options, including advice on effective communication tactics, sessions of lip-reading and auditory training exercises to help with sound processing skills.
- Advice about equipment that may be useful for everyday life or work-based situations. This includes telephone training if appropriate.
- Counselling, relaxation techniques and assertiveness training to help reduce any hearing related issues. This allows the client to increase self-confidence and gain the maximum benefit from hearing aids, other people and the environment.
- Tinnitus advice and management techniques.
- Help with an application for Access to Work or Disabled Student Allowance. These schemes can provide funding towards necessary equipment or support services for people in employment or education.
- Rehabilitation to help manage hearing aids and provide assistance for people with dexterity or dual sensory losses.

The Hearing Therapist will discuss individual needs to create a tailored management plan. They will book further appointments if necessary.

If you have any questions, or cannot attend, please contact the Audiology Department on 01942 774667.

Contact

Audiology Department

Telephone: 01942 774667

Email: audiology@wwl.nhs.uk

Please use this space to write notes or reminders.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

© Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust.
All rights reserved. Not to be reproduced in whole or in part without the permission of the copyright owner.

Call 111 first when it's less urgent than 999.



EMPLOYER RECOGNITION SCHEME

GOLD AWARD 2021

Proudly serving those who serve.

Phone: 0808 802 1212

Text: 81212

www.veteransgateway.org.uk

