

Please use this space to write notes or reminders.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust, Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions



Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?

How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, braille, and other languages upon request.
For more information please ask in the department/ward.

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Hearing Therapy Services for Transitional Patients

Audiology Service

Patient Information

The Patient Information Leaflets page on the Trust website is available on the link:
[https:// www.wvl.nhs.uk/patient-information-leaflets](https://www.wvl.nhs.uk/patient-information-leaflets)
or scan the QR code.



EMPLOYER RECOGNITION SCHEME

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Author ID: EH
Leaflet ref: Audio 002
Version: 9
Leaflet title: Hearing Therapy Services for Transitional Patients
Last review: September 2023
Expiry Date: September 2025

What is hearing therapy?

Hearing therapy is a service within the Adult Audiology Department that covers a range of management and rehabilitation options for people with a hearing loss and/or hearing aids.

How can hearing therapy help?

Hearing therapy can help by giving information, advice, and practical support for a range of areas, including:

Provide information and advice about Access to Work. This is a scheme run by the Department of Work and Pensions that can provide funding towards necessary equipment or support services, to help you gain and maintain employment.

- Advice about equipment that may be useful for everyday life or work-based situations.

- A range of communication options. We can advise on the use of communication tactics and skills; we can give sessions for lip-reading practice and we can complete auditory training exercises to help with sound processing skills.
- Assertiveness training to help you to gain the maximum benefit and help from people and your environment, with confidence.
- Tinnitus advice and management skills.
- Other options are also available depending on the situation and needs of the individual, including the use of counselling skills, relaxation techniques and rehabilitation and hearing aid management techniques.

The Hearing Therapist can complete a follow up with you after you have been to the Transition Clinic. The Hearing Therapist can discuss and assess your individual needs at this follow up and then book further appointments if necessary.

Contact information

If you have any questions, please contact the Hearing Therapist on Telephone: **01942 774667**.



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when it's less
urgent than 999