

Hepato-Pancreato-Biliary (HPB) Macmillan Nurse Key Worker

Patient Information

Oncology Service

MACMILLAN
CANCER SUPPORT
RIGHT THERE WITH YOU



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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What does the term Hepato-Pancreato-Biliary (HPB) Mean?

Hepato-Pancreato-Biliary (HPB) refers to the parts of the body which include the pancreas, liver, bile ducts, gallbladder and the duodenum. The abbreviation of HPB is very often used by the medical team, nurses and other healthcare professionals who may be involved with your care.

What is the role of the Hepato-Pancreato-Biliary (HPB) Macmillan Nurse Key Worker?

The HPB Macmillan Nurse Key Worker provides a service for patients who have been diagnosed with a HPB cancer. The HPB Macmillan Nurse works closely with the Medical team physicians who are involved with your care.

The nurse is available to provide a point of contact for patients and their families who have received this diagnosis. This point of contact continues from your diagnosis, throughout investigations and treatment.

A keyworker is someone who can help to co-ordinate the patient's journey by providing information, support and guidance to patients, relatives and carers.

We can offer:

- Advice and support to you and your family.
- A link to other services and treatment centres.
- Point of contact- Key worker.
- Referrals to other services as your needs require.

How to access the service

The HPB Macmillan Nurses are based at:

Royal Albert Edward Infirmary

Wigan Lane

Wigan

WN1 2NN

Telephone: 01942 773542 Monday to Friday (Excluding bank holidays).

8am to 4pm (Answerphone service available).

If you are in hospital, you can ask a member of staff to contact the HPB nursing team for you and we can make arrangements for someone to attend the ward to see you. If you require help or support outside our working hours you can seek support from your GP or District Nursing Team.

Useful information

Macmillan Cancer Support

Website: www.macmillan.org.uk

Telephone: 0808 808 0000

Pancreatic Cancer UK

Website: www.pancreaticcancer.org.uk

Telephone: 020 35357099

Wigan and Leigh Hospice

Website: www.wiganandleighhospice.org.uk

Telephone: 01942 525566

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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