

# Chemotherapy treatment and Covid-19

## What to expect at your visit to the Cancer Care Centre

### Patient Information Leaflet

Oncology Service



The Patient Information Leaflets page on the Trust website is available on the link:  
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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## Introduction

Considering the COVID-19 pandemic, the Cancer Care Centre has reviewed its working practices. To reduce risk, there have been some changes made to your normal experience. This leaflet will give you information you will need following your appointment with the consultant.

## Pre chemotherapy treatment

Following your appointment with the consultant, if chemotherapy treatment is needed, you will be given information about the treatment from the consultant and a 'Start of treatment' pack from reception. You will also be given a date from reception to commence your treatment.

## Commencing Chemotherapy Treatment

On arrival, you will be provided with a face mask, and a COVID-19 screening assessment will be undertaken before entering the Cancer Care Centre. You may be given a buzzer and asked to wait in your car. Please arrive **at the time of your appointment**.

We ask that when attending **any** chemotherapy treatment appointments, you attend unaccompanied.

Please ensure before leaving the centre that you have booked your next appointment. These can be made with the receptionist before leaving the centre.

## Future Appointments – Chemotherapy

When attending the Cancer Care Centre for future appointments, you will be provided with a face mask on arrival and a COVID-19 assessment will be undertaken.

We ask that when attending chemotherapy treatment appointments, you attend unaccompanied. Please arrive at **the time of your appointment**. You may be given a buzzer and asked to wait in your car.

## Future Appointments – Outpatient

If you are attending the Cancer Care Centre for an Outpatient appointment, you can be accompanied by one other person.

Please be alert, you **must not** attend the department if you have:

- A temperature or fever
- Flu like symptoms
- A cough
- Shortness of breath
- Loss or change to either your smell or taste
- Symptoms different to those experienced from treatment
- Any members of your household have been unwell in the last 3 weeks
- Contact in the last 14 days with someone confirmed as having COVID

**You should contact us to rearrange your appointment telephone 01942 822573.**

## Macmillan Information and Support Service

We understand many people living with cancer are anxious about the impact Coronavirus (COVID-19) will have on their treatment and care. We are here to support you emotionally, practically, and financially. We are based at Cancer Care Centre or Thomas Linacre Centre. You can contact us by telephone: 01942 822760 or 01942 774620.

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## Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

## Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager  
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust  
Royal Albert Edward Infirmary  
Wigan Lane  
Wigan  
WN1 2NN

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## Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



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## How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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