

Orrell Ward

Patient Information



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Welcome to Orrell Ward

Orrell Ward is a short stay General Surgical Unit.

Orrell Ward has 16 beds consisting of a 10 bedded bay (depending on the needs of the service, this can be male or female); two side wards, one of which is en-suite and 2 male and 2 female beds located in the Surgical Ambulatory Emergency Care Unit.

This leaflet gives you some basic information about Orrell Ward and what you may expect. You will be cared for by a registered nurse or assistant practitioner and a healthcare assistant.

What happens next?

When you arrive on Orrell Ward, the following information will be acquired:

- You will be asked questions about yourself and your past history.
- Your blood pressure, temperature, pulse, oxygen levels and respiration rate taken.
- If you are going to theatre, then a pre-operative questionnaire will be completed.
- You will be weighed.
- If you are nil by mouth, fluids may be commenced via a cannula in your arm.

Behind your bed is a white board, which gives you some relevant information:

- Your Consultant
- Your expected date of discharge
- The nurse caring for you
- Your preferred name
- Other signs are used e.g. nil by mouth, free fluids

Whilst on Orrell Ward, the doctor will decide whether you need further investigations. For example:

- X-rays
- Ultrasound scans
- CT scans
- Blood tests

Due to Orrell Ward being a short stay ward, you may be transferred to one of the male or female Surgical Wards if a longer stay is required.

Visiting Times

The visiting times for Orrell ward and Surgical Ambulatory Emergency Care Unit are:
Every day 2pm to 5pm and 6:30pm to 8pm.

We would like to reassure you that safeguarding your privacy and dignity is a high priority for all our staff. The Ward does have separate male and female bays. However, if you have any anxieties at all, speak to the nurse looking after you.

Contact information

Our telephone number is: 01942 822581

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the pros and cons of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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