

Upper Gastrointestinal Macmillan Nurse Key Worker

Patient Information

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CANCER SUPPORT
RIGHT THERE WITH YOU

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What is the role of the Upper Gastrointestinal (GI) Macmillan Nurse Key Worker?

The Upper GI Macmillan Nurse Key Worker provides a personalised service for people diagnosed with a gastric or oesophageal cancer. The Upper GI Macmillan Nurse works closely with the gastroenterology physicians who are involved with your care during your investigations and diagnosis.

The role is available to provide a point of contact for patients and their families whose lives have been affected by a life changing diagnosis. This point of contact continues from diagnosis, through investigations to treatment and beyond.

The Upper GI Macmillan Nurse works closely with the specialist nursing teams across Greater Manchester close liaising with the teams at Salford Royal and Christie's which are the treating centres for oesophageal and gastric cancers for WWL patients.

We can offer:

- Advice and support to you and your family.
- A link with other services and treatment centres.
- A Point of contact – Key Worker role.
- Referral to other services as needs require.
- Support group meetings.

How to access the Service

The Upper GI Macmillan Nurse is based at:

Royal Albert Edward Infirmary

Wigan Lane

Wigan

WN1 2NN

Phone- 01942 773459

Monday to Friday

7:30am to 4pm (Answerphone service available).

If you require help or advice outside of our working hours, you can seek support from your GP or District Nurse.

GP Alliance Out of hours- Providing access to clinicians across the Borough of Wigan and Leigh for residents that require non-urgent treatment out of surgery operating hours. For an appointment call 01942 482848.

Alternatively call NHS 111 if have an urgent medical problem and are unsure what to do.

Other information

Macmillan Cancer Support

Phone 0808 808 0000

Website: www.macmillan.org.uk

Wigan and Leigh Hospice

Phone 01942 525566

Website: www.wiganandleighhospice.org.uk

Oesophageal Patients Association

Phone 0121 704 9860

Website: www.opa.org.uk

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the pros and cons of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use and store the information we hold about you, please take a look at our “how we use your information” leaflet which can be found on the Trust website: <https://www.wwl.nhs.uk>

This leaflet is also available in audio, large print, Braille and other languages upon request. For more information please ask in the department/ward.

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Call 111 first when it's less urgent than 999.



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