

Please use this space to write notes or reminders

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust, Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions



Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?

How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, braille, and other languages upon request.
For more information please ask in the department/ward.

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Safe Storage of Medicines (controlled drugs) in the Home

Community Services

Patient Information

The Patient Information Leaflets page on the Trust website is available on the link: <https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.



EMPLOYER RECOGNITION SCHEME

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Introduction

There may be an occasion in your life that you might need to be prescribed strong medication such as painkillers. Some examples of these medicines known as controlled drugs are Morphine and Midazolam. These drugs are subject to special control measures.

These medicines may be prescribed and taken orally (by mouth), applied as a patch, given as an injection or via a 24 hour syringe pump.

Delivery and collection of prescriptions

You or your family /carers are responsible for collecting your medicines from the community pharmacy. Nurses do not usually collect and transport medicines, this would only be done if the patient had no other means of collection.

Storage of Controlled Drugs

You play an important role in keeping your medicines safe and out of the hands of those who should not have them. This can be done by locking your medicines away and informing your GP, pharmacist, or District Nurse if you suspect someone has used or interfered with your medication. If there are likely to be any children in the house at any time, it is important to keep your medicines safely out of reach in a high cupboard. Most medicines should be kept in a cool, dry place out of direct sunlight.

The law relating to controlled drugs

Due to laws in place, your District Nurse will count and record any Controlled Drug medicines when they visit your home. If there are any medicines that are missing, the District Nurse must notify their senior manager. If the medicines cannot be found, then Wroughtington, Wigan and Leigh Teaching

Hospitals NHS Foundation Trust will inform the local police to investigate this.

Any Unused Drugs

If your Controlled Drugs have been prescribed for a nurse to give to you, then they will be destroyed safely by your District Nurse when they are no longer needed. Do not attempt to destroy any medicines yourself. It would be your responsibility to return any other medicines to your local pharmacy.

Useful Information

Your district nurse will be able to help or provide you with helpful contact details, or you can contact your community services pharmacy team on:

Telephone: 01942 778807

Monday to Friday 9am until 5pm