

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals
NHS Foundation Trust, Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions



Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?

How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, braille, and other languages upon request.
For more information please ask in the department/ward.

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Newborn Hearing Screening Test Appointment

Community Children's Audiology Services

The Patient Information Leaflets page on the Trust website is available on the link:
[https:// www.wvl.nhs.uk/patient-information-leaflets](https://www.wvl.nhs.uk/patient-information-leaflets)
or scan the QR code.



EMPLOYER RECOGNITION SCHEME

GOLD AWARD 2021
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Author ID: EW
Leaflet Ref: CM 093
Version: 3
Leaflet title: Newborn Hearing Screening Test Appointment
Last review: January 2023
Expiry Date: January 2025

Newborn Hearing Screening Test

Newborn Hearing Screening Test Appointment.

The Newborn Hearing Screening Team has set aside an appointment time for your baby's hearing screen.

It is essential that you keep your baby's appointment.

Remember:

- Early identification is important for your baby's development.
- The sooner the hearing screen is carried out the earlier hearing loss can be identified.
- The Newborn Hearing Screen is the only routine hearing test offered to babies.

Please tell us as soon as possible if you are unable to keep your appointment, or if your baby has already been screened, by ringing 01942 482451 so that we can offer the appointment to another family.

Helpful reminders:

- Put a reminder in your mobile phone.
- Make a note in your diary.
- Stick a note on the fridge.
- Ask a friend or family member to remind you.

Please use this space to write notes or reminders.