

WWL Virtual Ward Patient Declaration Form

WWL Virtual Hub Service

Urgent Care Services



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Introduction

As a WWL (Wrightington, Wigan & Leigh) Virtual Ward patient, you are agreeing to wearing the remote monitoring wearable device on your arm. By signing this consent form, you agree for WWL NHS trust staff, who are competently trained, to monitor vital signs. These will include oxygen saturation levels, respiratory rate, pulse rate, temperature, and movement, in addition to blood pressure and weight readings. You also agree for these staff to monitor your continued management of your acute or long-term health condition.

As part of the service, you will be required to join scheduled & unscheduled video conferencing or telephone contact calls. During these calls a trained member of the WWL Virtual Hub team will carry out a remote assessment from the virtual ward pathway that your clinician has placed you on according to your current health issue.

Whilst the equipment provides useful information to support patient care and treatment planning, the data collected is not used to inform or monitor any urgent or emergency health care needs of the patient/user.

If you have any concerns about your health, then you must agree to take one of the following actions:

- Call 999 for urgent life-threatening matters at any time of day.
- Contact your Virtual Hub clinician between 8am and 7:30pm, 7days a week, including bank holidays, by phone on 01942 773340.
- Call 111 for less urgent health matters between 7:30pm and 8am.

Patient declaration:

I consent to receiving and using the Remote Patient Monitoring equipment noted below.

I understand that the device provides some information about my health, but that I always remain responsible for contacting the appropriate healthcare professional, should my health needs require urgent attention.

I understand the devices remain the property of Current Health Ltd and will be unusable following discharge and I will make the devices available for collection to the Croydon Equipment Service.

Current Health KIT	KIT Name:
Core Kit
Peripheral kit BP only
Peripheral Kit – BP & scales

I confirm that:

I have been shown how to use the device/kit and am confident and able to remove it as required i.e., washing, showering, and charging daily.

I am aware that, if I feel unwell and it is not an emergency between the hours of 8am – 7:30pm, I should contact the Virtual Hub Clinician. Outside of these hours, I should call NHS 111 or 999 depending on the emergency.

I have read and understood this document and the notes on usage.

I consent to my vital signs being monitored via the wearable device.

Patient name:	Patient Signature:
The device will be connected to Wi-Fi via: <ul style="list-style-type: none"> • Current Health’s Home Hub connection. • To boost connection to the Home Hub, connect the ethernet cable to the patient’s broadband 	Date received
HCP Name:	HCP Signature:

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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Call 111 first when it's less urgent than 999.



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