

Community Learning Disability Team

Patient Information

Wigan Community Learning Disability Team



The Patient Information Leaflets/Videos page on the Trust website is available on the link: <https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Who are we?

Our service consists of the following professionals:

- Learning Disability Adult and Children Nurses
- Consultant Psychiatry / Nurse led behavioural clinic
- Physiotherapists
- Occupational Therapists
- Speech and Language Therapists
- Assistant Practitioners
- Support Workers

There will be one of each professional allocated to each area/locality.

Our children's learning disability nurses, hospital liaison nurse and therapists work across the Wigan borough. This allows for a consistent approach and optimum care being provided.

We can help with the following:

Children's Learning Disability Nurses

- Support children between the ages of 4 to 16 years, who present with behavioural needs
- Comprehensive behavioural assessments and interventions
- Provide Positive Behaviour Support Plans
- Training for parents in behavioural interventions
- If children have any therapy needs these will be met by Paediatric Therapy Services

Primary Care Learning Disability Nurses

- Support patients with unmet physical health needs
- Provide comprehensive holistic assessment
- Support to access mainstream services, to eradicate barriers and encourage reasonable adjustments
- Provide Learning Disability Awareness and health promotion training to patients and their carers

Behaviour Learning Disability Nurses

- Support with complex behavioural/forensic needs
- Access to nurse led psychiatry clinics
- Offer comprehensive behaviour assessment
- Provide Positive Behaviour Support Plans
- Offer staff and carer training

Physical Health Complex Needs Nurses

- Support patients with complex physical health needs
- Offer training to parents and carers
- Offer support around Percutaneous Endoscopic Gastrostomy (PEG) maintenance
- Liaise with primary and secondary health care teams
- Support with end-of-life care alongside mainstream services

Hospital Liaison Learning Disability Nurse

- Identify any hospital admissions and offer support as required
- Support patients with complex planned surgical admissions
- Support with understanding life decisions relating to the patients' health needs

Adult Physiotherapists

- Support patients to access mainstream physiotherapy teams where possible
- Provide specialist physiotherapy services where mainstream services are unable to meet identified needs
- Provide support and intervention with Postural Management

Adult Occupational Therapists

- Provide assessment and intervention with the person to develop skills and independence in daily activities
- Advice and consultation with carers and providers to identify and reduce barriers around engagement

Adult Speech and Language Therapists

- Assess understanding and communication and provide recommendations
- Assessment and advice for swallowing difficulties

Assistant Practitioners

- Offer support to all nursing and therapy colleagues
- Facilitate the Down's Syndrome Recall Pathway clinic

Support Workers

- Offer support to the nursing teams
- Follow nurse led care plans
- Complete Hospital Passports

Where are we?

We work across the Wigan Borough which is split into the three localities listed below:

- **Wigan Locality**
- **Ashton Locality**
- **Leigh Locality**

To access our service, you need to have a GP within one of the above localities.

The Community Learning Disability Team

Children Team telephone 01942 481347

Email: wwl-tr.childrensLDRerrals@nhs.net

Adult Team telephone 01942 483560

Email: wwl-tr.ldreferralswigan@nhs.net

Website: www.wwl.nhs.uk

These are the duty phone numbers, and someone will be available Monday to Friday 9am until 5pm to take your call.

Out of these hours you can leave a voicemail, someone will then get back to you the following working day to help you with your enquiry.

Please note we are not an emergency service, if you require an emergency service, please contact the relevant agency.

Referral Pathway

We accept referrals from patients, family members, carers and professionals

Referrals should be sent by email to the following email addresses

For children - wwl-tr.childrensLDRerrals@nhs.net

For adult - wwl-tr.ldreferralswigan@nhs.net or they can be posted to the address given on the referral form.

However, if you cannot access emails or do not have a copy of the referral form, you can **contact the children's team on 01942 481347** for any child queries or **the adult duty team on 01942 483560** for any adult queries.

Please use this space to write notes or reminders.

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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