

## How to contact us

You can contact us by telephone on **0300 707 1345**

This is our duty phone number, and someone will be available Monday to Friday 9am to 5pm to take your call.

Out of these hours, you can leave a voicemail, someone will then get back to you the following working day to help you with your enquiry.

**Please note we are not an emergency service, if you require an emergency service, please contact the relevant agency.**

## Referral Pathway

We accept referrals from patients, family members, carers and professionals.

Referrals should be sent by email to the following email address:

[wwl-tr.ldreferralswigan@nhs.net](mailto:wwl-tr.ldreferralswigan@nhs.net)

**If you cannot access emails or do not have a copy of the referral form, you can contact the learning disability team on 0300 707 1345 for any child or adult queries.**

## Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

### Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager  
Wrightington, Wigan and Leigh Teaching Hospitals  
NHS Foundation Trust, Royal Albert Edward Infirmary  
Wigan Lane  
Wigan  
WN1 2NN

### Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?

### How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, braille, and other languages upon request.  
For more information please ask in the department/ward.

© Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust. All rights reserved. Not to be reproduced in whole or in part without the permission of the copyright owner.



# The Community Learning Disability Team

## Patient Information

The Patient Information Leaflets page on the Trust website is available on the link:  
[https:// www.wvl.nhs.uk/patient-information-leaflets](https://www.wvl.nhs.uk/patient-information-leaflets)  
or scan the QR code.



EMPLOYER RECOGNITION SCHEME

GOLD AWARD 2021

*Proudly serving those who serve.*

Author ID: JG  
Leaflet Ref: The Community Learning Disability Team  
Version: 2  
Leaflet title: CLD 001  
Date produced: June 2024  
Expiry Date: June 2026

## Who are we?

Our service consists of the following professionals:

- Learning Disability Nurses
- Consultant Psychiatry / Nurse behavioural clinic
- Physiotherapists
- Occupational Therapists
- Speech and Language Therapists
- Assistant Practitioners
- Support Workers

## What can we help with?

### Children's Learning Disability Nurses

- Support children between the ages of 4 to 16 years, who present with behavioural needs
- Comprehensive behavioural assessments and interventions
- Provide Positive Behaviour Support Plans
- Training for parents in behavioural interventions

**If children have any health or therapy needs, these will be met by Paediatric Services.**

### Primary Care Learning Disability Nurses

- Support patients with unmet physical health needs
- Provide comprehensive holistic assessment
- Support to access mainstream services, to remove barriers and encourage reasonable adjustments
- Provide Learning Disability Awareness and health promotion training to patients and their carers

### Behaviour Learning Disability Nurses

- Support with complex behavioural/forensic needs
- Access to psychiatry clinics
- Offer comprehensive behaviour assessment
- Provide Positive Behaviour Support Plans
- Offer staff and carer training

### Physical Health Complex Needs Nurses

- Support patients with complex physical health needs
- Offer training to parents and carers
- Offer support around Percutaneous Endoscopic Gastrostomy (PEG) maintenance
- Liaise with primary and secondary health care teams.
- Support with end-of-life care alongside mainstream services

### Support Workers

- Offer support to the nursing teams
- Follow nurse-led care plans
- Complete Hospital Passports

### Adult Physiotherapists

- Support patients to access mainstream physiotherapy teams where possible
- Provide specialist physiotherapy services where mainstream services are unable to meet identified needs
- Provide support and intervention with Postural Management

### Adult Occupational Therapists

- Provide assessment and intervention with the person to develop skills and independence in daily activities
- Advice and consultation with carers and providers to identify and reduce barriers around engagement

### Adult Speech and Language Therapists

- Assess understanding and communication and provide recommendations
- Assessment and advice for swallowing difficulties

### Assistant Practitioners

- Offer support to all nursing and therapy colleagues
- Facilitate the Down's Syndrome Recall Pathway clinic

### Hospital Liaison Learning Disability Nurse

- Identify any hospital admissions and offer support as required
- Support patients with complex planned surgical admissions
- Support with understanding life decisions relating to the patient's health needs