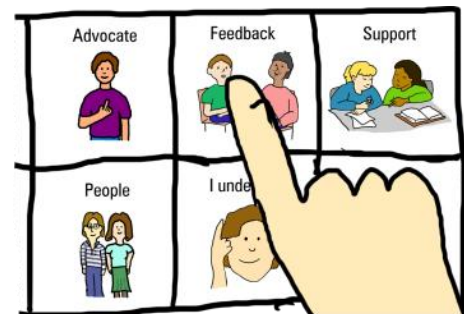


Staying overnight in the hospital

Easy Read Patient Information

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Easy Read Information



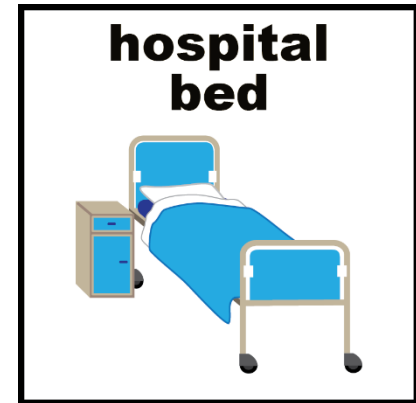
The Patient Information Leaflets page on the Trust website is available on the link: <https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

Author ID: DJ
Leaflet ref: ER 004
Version: 3
Leaflet title: Staying overnight in the hospital
Last review: April 2024
Expiry Date: April 2026

Staying overnight in the hospital

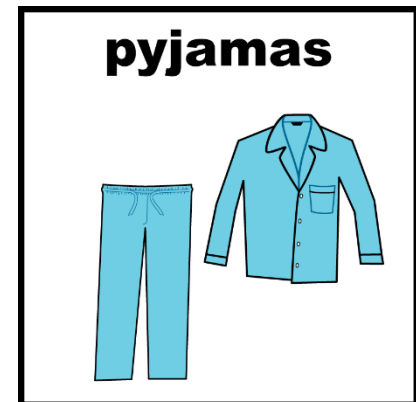
People who stay overnight in a hospital are called In-Patients

When you come to our hospitals:



The room in the hospital where you will be staying is called a ward.

Getting ready for your stay in hospital



Please bring with you

Nightdress or Pyjamas

Dressing gown











Slippers



Toiletries



<p>bath towel</p> 	<p>Towels ✓</p>
<p>5 pounds</p> 	<p>A little bit of money to buy a newspaper or snacks ✓</p>
<p>If you need them, please also bring with you:</p>	
<p>glasses</p> 	<p>Glasses ✓</p>
<p>hearing aid</p> 	<p>Hearing aid ✓</p>
<p>false teeth dentures</p> 	<p>False Teeth ✓</p>

<p>medicine</p> 	<p>Any medicines you are taking </p>
<p>Please DO NOT bring with you:</p>	
<p>money</p> 	<p>Do not bring more than £20 to the hospital </p>
<p>no alcohol</p> 	<p>Alcohol </p>
<p>radio</p> 	<p>Televisions or radios (as we have these) </p>

no smoking



Cigarettes or Electronic Cigarettes



Please discuss your needs with staff.

When you arrive at hospital

reception



Go to the main reception and show them your appointment letter.

They will tell you where to go.

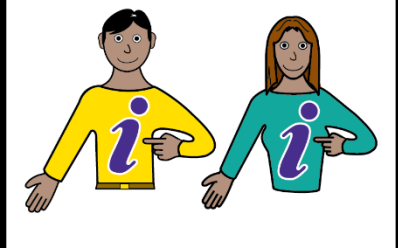
friendly staff



A nurse will say hello when you get to the ward and explain everything to you.

Let them know if you have any communication or information needs. We will need to write down information about you so that we can give you the care that you need.

information about me



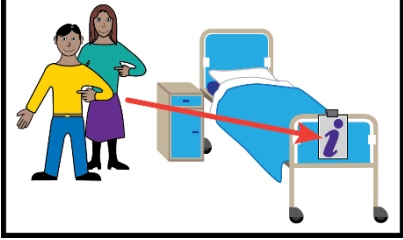
We will need to write down information about you so that we can give you the care that you need.

We will share this information with other people who are looking after your health.

These people are not allowed to share your personal information unless the rules say they can.

You are allowed to see what we write down about you.

my information

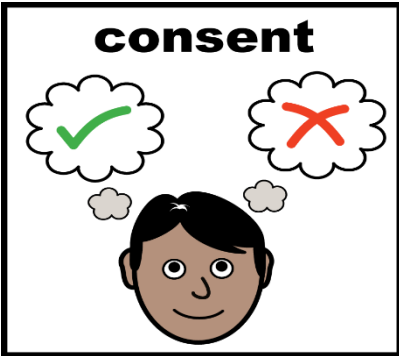


You can tell us if you do not want us to use this.

You can tell us if we have got the information wrong.

Agreeing to treatment

consent



We might ask you to sign a **consent form**.

This means you are saying OK for us to treat you.

question

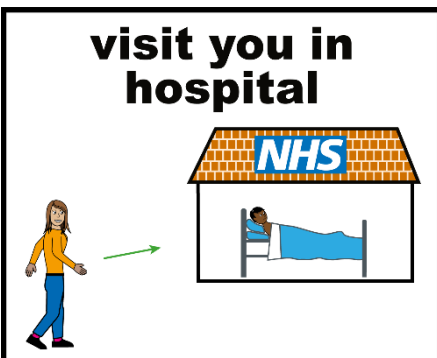


Please ask any questions you want to before you decide whether to sign the form.

Please ask the doctor or nurse to explain anything that you do not understand and discuss anything that is worrying you.

Visiting Times

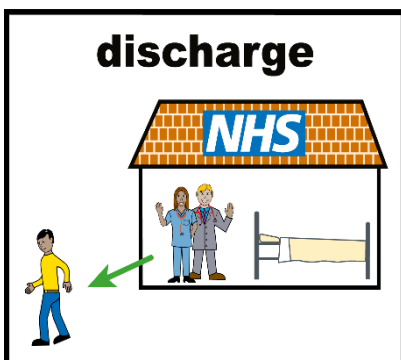
visit you in hospital



Visiting Times can vary from ward to ward, so please check times with your ward nurse.

Leaving hospital

discharge



Leaving hospital is called **discharge**.

The doctor will decide and tell you when you can go home.

We will help you to plan for this and make sure you can manage when you get home.

On the day you are going home, you will be moved to the Discharge Lounge.

**phone family
friends or carer**



A nurse will make sure all the necessary arrangements are completed.

You will be given a discharge letter and medication (if required).

You can then telephone your relative or friend to collect you. If you need transport to take you home, please let the nurse know on the day you come into hospital.

Patient Relations – Complaints, Concerns and Compliments Let us know what you think.

happy



If you want to thank the staff.....

sad



Or if you are unhappy.....

**ask you what
you think**



Or if you have a question.....

Or if you have an idea to make the hospital
a better place.

Talk to the Patient Relations Department
who will try to sort things out for you.

Telephone: 01942 822376

E-mail: Patient.Relations@wwl.nhs.uk

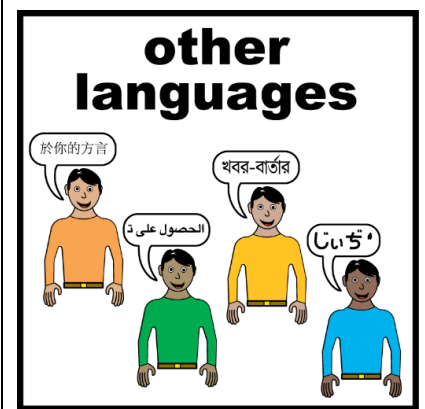
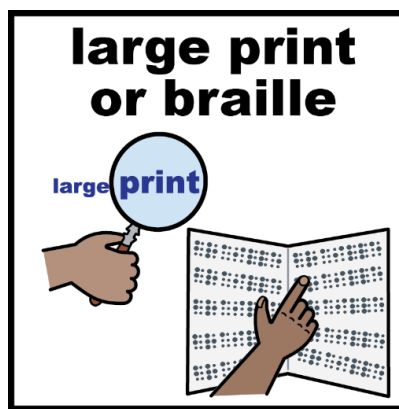
Please use this space to write notes or reminders.

You can get more information from our website



www.wwl.nhs.uk

This leaflet is also available in audio, large print, braille, and other languages upon request. For more information please ask in department or ward.



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Call 111 first when it's less urgent than 999.



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