

## Please use this space to write notes or reminders

### Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

### Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager  
Wrightington, Wigan and Leigh Teaching Hospitals  
NHS Foundation Trust, Royal Albert Edward Infirmary  
Wigan Lane  
Wigan  
WN1 2NN

### Ask 3 Questions



Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?

### How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, braille, and other languages upon request.  
For more information please ask in the department/ward.

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# Breast Care Nursing Service

## Patient Information

The Patient Information Leaflets page on the Trust website is available on the link:  
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.



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Author ID: RY  
Leaflet Ref: SBC 002  
Version: 11  
Leaflet title: Breast Care Nursing Service  
Last review: April 2024  
Expiry Date: April 2026

## Introduction

This leaflet aims to give you information about the Breast Care Nursing Service. If you wish to speak to someone by telephone, please ring one of the Breast Care Nurses who are based at:

**Suite 5  
Thomas Linacre Centre  
Parsons Walk  
Wigan  
WN1 1RU**

**Telephone Number:  
0300 707 5720**

## Who is your Breast Care Nurse?

Your Breast Care Nurse is a highly qualified and experienced nurse who has specialised in the care and support of patients with breast problems.

- She works closely with the doctor involved in your care.
- The service she provides for you is confidential.

## What does the Breast Care Service offer you?

- Information.
- Support and a listening ear.
- Counselling.
- Discussion of treatment options.
- Help with physical problems such as arm swelling or pain.

- Practical advice regarding bras, clothing, and breast forms.
- Information about breast reconstruction.
- Support for carers.

## Where can you talk with Breast Care Nurses?

- At the outpatient clinic, by appointment only.

## Remember

- The Breast Care Nurse Service is available to all patients who present with a breast problem.
- It is an open-ended service which you can continue to use for as long as you need it.