

# Family Planning Clinics

# **Patient Information**

**Obstetrics & Gynaecology Department** 

Author ID:LNLeaflet ref:Gyn 038Version:9Leaflet title:Family Planning ClinicsLast review:August 2024Expiry date:August 2026



# Introduction

Locala Sexual Health are the lead provider of the integrated sexual health services across the Wigan Borough. The range of services offered includes:

- 1. A range of contraception including implants, coils, condoms and emergency contraception
- Screening and tests for Sexually Transmitted Infections (STIs), including Chlamydia, HIV, and treatments for most STIs, including post exposure prophylaxis (PEP).
- 3. Vaccinations for Hepatitis A and B and HPV.
- 4. Advice on unplanned pregnancy and other sexual health issues
- 5. Provide the C Card (condom card) Condom Distribution Scheme across the borough.

#### How to book an appointment

Locala offer a mixture of face to face and telephone appointments at different times throughout the day. If you would like to book an appointment, please contact us on:

#### 01942 949 167

The phone lines are open Monday to Wednesday 8:30am-6:30pm and Thursday to Friday 8:30am-3:30pm (excluding bank holidays).

You can email on wigan.leigh@locala.org.uk.

\*Please note you are unable to book an appointment via email.

#### The integrated sexual health clinics are located at:

- Wigan Sexual Health Service, 66a Standishgate, Wigan, WN1 1UW
- Leigh Health Centre, Entrance C, The Avenue, Leigh, WN7 1HR

#### **Under 18s Queue & Wait Clinic**

- Wigan Sexual Health Service, 66a Standishgate, Wigan, WN1 1UW Tuesday's 3pm - 5pm
- Leigh Health Centre, Entrance C, The Avenue, Leigh, WN7 1HR Wednesday's 3pm – 5pm

These clinics are for **under 18s only**. There is no need to book an appointment, just turn up.

# **Comments, Compliments or Complaints**

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends and carers.

### **Contact Us**

Tel: 01942 822376 (Monday to Friday 9am to 4pm)

The Patient Relations/PALS Manager Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust Royal Albert Edward Infirmary Wigan Lane Wigan WN1 2NN

# Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

- 1. What are my options?
- 2. What are the pros and cons of each option for me?
- 3. How do I get support to help me make a decision that is right for me?

# How We Use Your Information

For details on how we collect, use and store the information we hold about you, please take a look at our "how we use your information" leaflet which can be found on the Trust website: https://www.wwl.nhs.uk/patient\_information/leaflets/

This leaflet is also available in audio, large print, Braille and other languages upon request. For more information please ask in the department/ward.

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