

Transition to Community Neuro and Stroke Team - Neuro Pathway

Patient Information

Community Neuro and Stroke Team



The Patient Information Leaflets page on the Trust website is available on the link: https://www.wwl.nhs.uk/patient-information-leaflets or scan the QR code.

Author ID: SW/LL Leaflet Ref: CM 325

Version: 1

Leaflet title: Transition to Community Neuro and Stroke Team - Neuro Pathway

Date Produced: August 2024 Expiry Date: August 2026









Introduction

This patient information sheet provides further details for individuals who are moving from paediatric services to adult services- Community Neuro and Stroke Team. The information detailed in this information sheet accompanies the Community Neuro and Stroke Teams Generic Service Leaflet.

Who are we?

We are a multidisciplinary team who work closely with other services to facilitate a holistic approach to your care to support the transition from paediatrics to our service. Services **may** include:

- General Practitioner
- District Nurses
- Surgical Appliances
- Social services
- Current and/or future place of education
- Current and/or future place of employment
- Tertiary neurology centres i.e. Alder Hey/ Manchester Children's Hospital, Walton Centre, Salford Royal Hospital.

What happens now?

- During transition, we will liaise with the paediatrics team to obtain a handover and if required, arrange a joint face-to-face appointment to discuss your current needs and goals.
- Following this appointment, we will identify which professions would need to be involved in your care.
- We are a goal-based service and will work with you to establish your individualised values and goals.

Where will I be seen?

- We typically deliver input within the home environment.
- Where appropriate, we can also deliver input within the outpatient setting, with clinics based at various premises across the Wigan Borough.

Where there are no identified/current needs or goals:

 A referral to our service is not required where there are no identified/current needs or goals; however, should your needs change in the future, you can contact us to discuss if our input would be appropriate.

Contact details:

Community Neuro and Stroke Team Upper ground floor Chandler House Poolstock Lane WN3 5DX

Telephone: 0300 707 4255

Email: wwl-tr.neurocommunity team@nhs.net

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

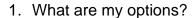
Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:



- 2. What are the positives and negatives of each option for me?
- 3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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Call 111 first when it's less urgent than 999.



Phone: 0808 802 1212

Text: 81212

www.veteransgateway.org.uk

