

Transition to Community Beds-Community Neuro and Stroke Team: Stroke Pathway

Patient Information

Community Neuro and Stroke Team



The Patient Information Leaflets page on the Trust website is available on the link: https://www.wwl.nhs.uk/patient-information-leaflets or scan the QR code.

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Introduction

This information leaflet provides further detail on the transition from the acute stroke unit to a community bed. The information accompanies the Community Neuro and Stroke Team service leaflet.

Transfer to Community Beds

As part of your discharge planning from the Acute Stroke Unit, it may be in your best interests to move to a community bed at Richmond House (Mitchell Street, Leigh, WN7 4UH) for continued support with your care. This may be because you need additional support 24 hours a day with your care needs, or that you are not ready to be discharged into your home environment. The transfer of your care is to give you extra time for transition into the community setting and is not for further, more, 'intense therapy'.

On transfer from hospital to the Community Bed

The Community Stroke Team will be made aware of your discharge from the hospital, and the team will arrange to assess you on receipt of this referral. It is important to note that the Community Neuro and Stroke Team is not a rapid response team, and does not work evenings, weekends or bank holidays.

The nursing team looking after you at Richmond House are not part of the Community Neuro and Stroke Team, and they will complete their own assessments when you arrive on how to best support you.

The Community Neuro and Stroke Team will complete an assessment on the first visit to determine your current goals, and from this, will discuss further plans and therapy input. An estimated date of discharge out of the community bed to the appropriate placement, e.g. your own home, will be set after your initial assessment; this can be up to 6 weeks, but will be individualised to meet your needs.

The Community Neuro Stroke Team will liaise with the nursing team at Richmond House throughout your stay and will start planning for discharge to the most appropriate place. Any meetings that need to be held will be arranged with you and your family/carers, and Social Services where appropriate.

The Community Neuro and Stroke Team are not based in Richmond House and will not visit every day. We do however plan appointments, and this can be communicated with your family.

Contact details

Community Neuro and Stroke Team – Stroke Pathway Upper ground floor Chandler House Poolstock Lane WN3 5DX

Telephone: 0300 707 8507 Email: wwl-tr.wigancst@nhs.net

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

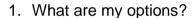
Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:



- 2. What are the positives and negatives of each option for me?
- 3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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Call 111 first when it's less urgent than 999.



Phone: 0808 802 1212

Text: 81212

www.veteransgateway.org.uk

