

Post Urology Procedures

Patient Information

Surgical Admissions Lounge - SAL



The Patient Information Leaflets page on the Trust website is available on the link: <https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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Information for patients following discharge home from Surgical Admissions Lounge following your Urology procedure.

What you should do if you have concerns and if you experience problems following your procedure. For example.

- Uncontrolled pain that is getting worse
- High/low temperature, fever, shivering
- Suspected sepsis (a life-threatening reaction to an infection)
- Have not passed urine for more than 4 hours and have pain/distended abdomen.

Our WWL Trust and Bolton Trust share Urology emergency patients. The Urology Consultants at both Trusts have a weekly rotational on-call system. Should you experience any of the above problems between discharge today and 6am Monday morning, you will need to attend.

Wigan A&E Dept

Bolton A&E Dept

From 6am Monday morning, please visit the alternate A&E dept.

It is important that if you need to attend A&E due to your urological procedure that you take your discharge letter with you, as they may not have access to the records from your attendance today.

However, any problems unrelated to urology, for example.

- chest pain
- sudden shortness of breath
- Stroke symptoms 'Facial droop, Arm weakness, Speech difficulties, Time'

Attend your nearest A&E promptly.

If unsure, always contact NHS 111 or GP

Any other concerns during usual working hours, please contact the Richmond Unit at Leigh on 01942 264956 or SAL on 01942 822934

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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Call 111 first when it's less urgent than 999.



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