

Tele-Dermatology Rapid Access Clinic - Skin Analytics Artificial Intelligence

Patient Information

Dermatology



The Patient Information Leaflets page on the Trust website is available on the link:
<https://www.wwl.nhs.uk/patient-information-leaflets> or scan the QR code.

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About the Service

Your General Practitioner (GP) has referred you to our Tele-Dermatology Rapid Access Clinic held in the Medical Illustration Department, Leigh Infirmary. This is run by Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust (WWL) in partnership with Skin Analytics, an external provider who will support the assessment of your skin lesion using an artificial intelligence computer program called DERM.

DERM has been developed by Skin Analytics to recognise skin cancer and common harmless skin conditions using photographic images. It will be used to support WWL in the urgent assessment of your skin lesion(s). If your skin lesion(s) need further review, it will help direct you to the most appropriate management setting.

Patients who meet the criteria will be referred to the service for assessment of up to **2** skin lesion(s) when there is a suspicion of skin cancer. This service will not be able to assess rashes or other skin conditions such as eczema, acne or psoriasis.

You can find out more information here - <https://skin-analytics.com/derm-medical-device-resource-for-patients/>

What happens next?

Shortly after you have seen your GP, you will receive a call from the Dermatology Clinical Utilisation Team to arrange a date and time to be seen at the Tele-Dermatology Rapid Access Clinic held in the **Medical Illustration Department at Leigh Infirmary**. The appointment will be within 2 weeks of the date of referral by your GP.

If you change your mind or cannot attend the Tele-Dermatology Rapid Access Clinic appointment, it is important that you contact the Dermatology Clinical Utilisation Team to arrange an alternative appointment. You can contact the department via telephone on **0300 264 114** or the Booking Team on **0300 555 4567**.

What happens at my Tele-Dermatology Rapid Access Clinic appointment?

A healthcare professional will be able to answer any questions you may have about the service. You will then be asked to complete a questionnaire about your medical history and the skin lesion(s) that are being assessed. The healthcare professional will help you with this if needed.

You will be asked for your consent to have photographs taken of your skin lesion(s) to be used in your clinical care.

You will be asked if you consent to your photographs being used for research and teaching purposes.

You will also be asked if you consent to your images being assessed by DERM Artificial Intelligence and a Skin Analytics Dermatology Consultant.

You may be asked to remove some clothing, make-up, or jewellery to gain a better view of the skin lesion.

The images will be taken by a smartphone camera, both with and without a dermatoscope attached. The dermatoscope provides a more detailed image of the skin lesion and helps greatly with diagnosis.

This whole process will take about 20 minutes.

Please note that you will not be seeing a doctor at this appointment.

Once the photographs have been taken, your images will be securely saved and uploaded to your electronic patient record.

What happens after my appointment?

Your images are analysed by a Skin Analytics artificial intelligence computer program called DERM. The images will also be assessed by a Skin Analytics Dermatology Consultant (known as a second read). The next steps in your care will be determined by the suspected diagnosis from DERM and the Skin Analytics Dermatology Consultant.

Following your appointment at the Tele-Dermatology Rapid Access Clinic, you will either be:

- Discharged back to your GP
- Referred directly for surgery
- Referred to another speciality
- Given a face-to-face appointment.

If the DERM artificial intelligence program and the Skin Analytics Dermatology Consultant determines that all the lesions imaged are benign (i.e. it is unlikely that you have skin cancer), you will not receive a further appointment and you will be discharged back to your GP. You will be sent a letter confirming this outcome with some additional patient information advising you of the need to continue to monitor your skin for any concerning changes.

If there is at least one lesion that remains suspicious for skin cancer following the DERM and Skin Analytics Dermatology Consultant assessment, your case will be reviewed by a Dermatology Consultant at WWL, who will decide on the next steps for your care. The Dermatology Consultant will decide if you need further tests, if you need to be referred to another speciality, or if you can be discharged from this service.

You should receive a letter communicating the outcome of your assessment within 2 weeks of your Tele-Dermatology Rapid Access Clinic appointment. If for any reason you are not contacted after 2 weeks, please call the Appointments Booking Team on **0300 264 114**.

Does an urgent follow up appointment mean I have cancer?

No. You could be asked to come back urgently for several reasons. Urgent appointments will generally be arranged within a few weeks, so there should not be a long wait. We would like to reassure you that skin cancer is rare, and most lesions are found to be benign and present no problems at all.

How is my data used?

Your data and images will be stored and transferred securely by both WWL and Skin Analytics Ltd, who are individual data controllers of your information to provide direct clinical care, and who may access this data, along with other authorised bodies, to ensure that the service is performing as expected. You can view Skin Analytics privacy policy here - <https://skin-analytics.com/privacy-policy/>

Comments, Compliments or Complaints

The Patient Relations/Patient Advice and Liaison Service (PALS) Department provides confidential on the spot advice, information and support to patients, relatives, friends, and carers.

Contact Us

Tel: 01942 822376 (Monday to Friday 9am until 4pm)

The Patient Relations/PALS Manager
Wrightington, Wigan and Leigh Teaching Hospitals NHS Foundation Trust
Royal Albert Edward Infirmary
Wigan Lane
Wigan
WN1 2NN

Ask 3 Questions

Become more involved in decisions about your healthcare. You may be asked to make choices about your treatment. To begin with, try to make sure you get the answers to three key questions:

1. What are my options?
2. What are the positives and negatives of each option for me?
3. How do I get support to help me make a decision that is right for me?



How We Use Your Information

For details on how we collect, use, and store the information we hold about you, please see patient information leaflet, Ref. **Corp 006** How we use your information, this can be found on the Patient Information Leaflets page on the Trust website, see details on the front cover.

This leaflet is also available in audio, large print, Braille, and other languages upon request. For more information, please ask in the department/ward.

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