

Ref: FOI/2022/8500

Date Received: 22nd November 2022

Response Due: 20th December 2022

Date: 10th January 2023

Dear Sir/Madam

You asked:

I am writing to you under the Freedom of Information Act 2000 to request the following information from your trust. Please may you provide me with:

- 1. Total time, in hours, children spent in A&E, each financial year, since 2010, where their chief complaint was mental health related.**

Please see our response below.

- 2. Total time, in hours, adults spent in A&E, each financial year, since 2010, where their chief complaint was mental health related.**

Please see our response below.

Please provide the data in a table format.

The Trust is unable to provide this information, as at this time it is held in a non-reportable format, however we are currently undertaking a piece of work to resolve this issue. To collate the information requested would currently exceed the 18 hours advised by the ICO.

Refusal Notice for question(s) - The information that you have requested is exempt under Section 12 of the Freedom of Information Act because it will take more than 18 hours to retrieve and extract the relevant information.

12. — (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

Regulation 4(3) of the Fees Regulations states that a public authority can only take into account the costs it reasonably expects to incur in carrying out the following permitted activities in complying with the request:

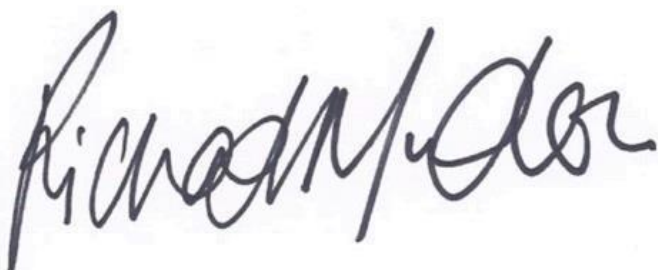
- determining whether the information is held;
- locating the information, or a document containing it;
- retrieving the information, or a document containing it; and
- extracting the information from a document containing it.

All public authorities should calculate the time spent on the permitted activities at the flat rate of £25 per person, per hour.

This means that the appropriate limit will be exceeded if it would require more than 18 hours work for all public authorities.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Richard Mundon', is centered within a light gray rectangular box.

Richard Mundon
Director of Strategy and Planning

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111