



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2022/8536

Date Received: 14th December 2022

Response Due: 16th January 2023

Date: 4th January 2023

Dear Sir/Madam

You asked:

I am looking into the parking operations, impact, and parking charge notices issued at your Trust. Please could you kindly respond to these questions under the Freedom of Information act 2000:

1. Who currently manages the car parks run for/by the trust?

The management of the Trust Car Parks is shared between the Trust's Head of Security and OCS.

2. Do you outsource the parking management to a 3rd party. If so, to who?

Yes – OCS.

3. How many parking related complaints have you received over the last 12 months, split per hospital within the trust?

Freckleton street x 2

Leigh infirmary x 3

RAEI x 7

Wrightington x 1

4. Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones?

No.

5. How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?

Please find attached spreadsheet.

6. When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?

The existing payment machines were installed approximately 10 years ago.
Only the Freckleton Street, Car park located near the Wigan site as credit/debit card machines available for use at present.

7. Can users pay to park using a mobile phone-based APP, if so, which one?

No.

8. How many parking charge notices (PCN's) were issued during the last 12-month period?

Please see response below.

9. How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months?

In response to questions 8 and 9 – we do not hold this information, could you please refer these questions to OCS using the email address provided below.

Legion.PCN@ocs.co.uk

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Kelly Knowles
Acting Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF
Helpline number: 0303 123 111