

Ref: FOI/2022/8560

Date Received: 22nd December 2022

Response Due: 24th January 2023

Date: 23rd January 2023

Dear Sir/Madam

You asked:

1. Do you use Teleradiology services?

Yes.

2. Do you have a contract with an external provider of Teleradiology Services and, if so, which companies are the contract with?

Yes, Wrightington, Wigan and Leigh Teaching Hospitals (WWL) has contracts with Medica, 4ways and Vital.

3. Can the contract be extended and for how long?

Yes, there is a 12-month extension on all contracts.

4. What is the Annual spend on teleradiology providers in financial years 2020, 2021 and 2022 (or as available) by each provider?

	2020 – 2021	2021 – 2022	2022 - 2023
Total Expenditure	£453,829	£756,467	£1,180,382

*Projected full year costs

5. Are the current providers meeting their turnaround times?

Yes.

6. When do you start the tendering process when the contract is due to expire?

Direct award is possible using this framework, although informal tendering was undertaken in the 6 months prior to contract extension.

7. Did you procure the Teleradiology services via a tender process?

No.

8. Which framework do you use for teleradiology services?

SBS

9. Does the trust have a backlog of X-Ray, CT and MRI scans? If so how many?

No.

10. Does the trust expect the usage of teleradiology services to increase in the next 3 years?

Yes.

11. Who deals with the procurement of contracts for teleradiology?

The Procurement Department.

12. Please provide the name and contact details of the procurement manager who deals with teleradiology contracts.

The Contracts Manager at WWL deals with teleradiology contracts. However, we are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a, as per trust policy.

13. Please provide the name and contact details of the Clinical Director for Radiology.

Dr Raquel Tuano-Donnelly

14. Please provide the name and contact details of the General Manager for Radiology.

Hazel Hendriksen

15. Please provide the name and contact details of the Service manager for Radiology.

Lee Unsworth

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Hazel Hendriksen
Divisional Director of Operations for Specialist Services

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111