



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Ref: FOI/2022/8561

Date Received: 22nd December 2022

Response Due: 24th January 2023

Date: 27th January 2023

Dear Sir/Madam

You asked:

I would be grateful if you could, under the Freedom of Information Legislation, provide the answer to the following questions:

1. What mobile software does your Trust use for:

- a. **Communication**
- b. **Chats**
- c. **Sending and receiving photos**

The Trust recommends the use of Pando and Teams for all of the above.

2. How much was invested in the software?

Pando is zero cost.

Microsoft Teams is part of the Office 365 subscription so the investment cannot be split as it is part of a larger maintenance contract.

An example of such software would include Pando.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Kelly Knowles
Acting Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111