



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)

Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2023/8572

Date Received: 3<sup>rd</sup> January 2023

Response Due: 31<sup>st</sup> January 2023

Date: 27<sup>th</sup> January 2023

Dear Sir/Madam

You asked:

**I would like to make a request under Freedom of Information Act relating to junior doctor's rota and medics rostering software.**

**Please respond to the following questions:**

**1. Which software provider does the Trust use for junior doctors' rota software (e.g., Allocate, CRS etc)**

Allocate and CLW for Anaesthetics.

**2. Which software provider does the Trust use for medics rostering software**

As per question 1.

**3. What was the annual cost for the Trust's junior doctors' rota software in the last FY**

Allocate - £27k

CLW - £22k

**4. What was the annual cost for the Trust's medics rostering software in the last FY**

As per question 3.

**5. What is the contractual end date of your current junior doctors' rota software**

Allocate – 31/05/2024

CLW – 24/02/2024

**6. What is the contractual end date of your current medics rostering software**

As per question 5.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Kelly Knowles  
Acting Director of Finance

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111