

Ref: FOI/2023/8583

Date Received: 5th January 2023

Response Due: 2nd February 2023

Date: 27th January 2023

Dear Sir/Madam

You asked:

Q1. Does the Trust have a formal written policy for digital rectal examination, digital rectal stimulation and the digital removal of faeces in spinal cord injured and other patients with neurogenic bowel dysfunction?

(a) ~~Yes~~

(b) No

Q2. Is your policy based on the policy template that the Spinal Injuries Association circulated to your Trust in August 2018?

(a) ~~Yes~~

(b) ~~No~~

(c) No bowel assessment and management policy in place

Q3. If admitted to the Trust, will a person with neurogenic bowel dysfunction receive the following bowel care intervention – Digital removal of faeces?

(a) Yes

(b) ~~No~~

Q4. If admitted to the Trust, will a person with neurogenic bowel dysfunction receive the following bowel care intervention – Digital rectal stimulation?

(a) ~~Yes~~

(b) No

Q5. If admitted to the Trust, will a person with neurogenic bowel dysfunction receive the following bowel care intervention – Trans anal irrigation?

(a) Yes

(b) No

Q6. Do you have ward-based staff skilled in supporting patients with neurogenic bowel care interventions, including the digital removal of faeces?

(a) Yes

(b) No

Q7. Are staff available seven days a week to undertake these bowel care interventions?

(a) Yes

(b) No

Q8. Does the Trust have a policy that allows for the personal care assistants/carers of spinal cord injured patients to assist with the bowel care element of the patient's care?

(a) Yes

(b) No

Q9. Does the Trust have an appropriate clinical lead in place (such as a Continence Manager) to manage the overall delivery of bowel care interventions to patients?

(a) Yes

(b) No

Q10. What are the contact details for this clinical lead (i.e. name, job title, telephone number and email address)?

Marius Paraoan – Colorectal Consultant

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, the above-named staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Claire Wannell
Director of Operations & Performance – Division of Surgery

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111