



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

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Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/8598

Date Received: 11th January 2023

Response Due: 8th February 2023

Date: 31st January 2023

Dear Sir/Madam

You asked:

Please find questions below in relation to the Risk Management System FOI.

What Risk Management System does your organisation use?	Datix
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<p>What modules does your organisation have access to?</p>	<p>Non-WEB based Modules:</p> <ul style="list-style-type: none"> • Incidents • Complaints • Risk • Claims • Access to Health (Request for Information) • PALS • Contacts (sub-module) <p>WEB-Based Modules:</p> <ul style="list-style-type: none"> • Incidents • Risk Register • PALS • Complaints • Safety Alerts • Contacts (sub-module) • Actions Module (sub-module) • Distribution List (sub-module) 		
<p>Approx. how many end users/super users (e.g., investigators/handlers) do you have?</p>	<p>1166</p>		
<p>Are you considering changing provider within the next year – if yes why?</p>	<p>No</p>		
<p>What annual costs have been paid for your Risk Management System for the following years.</p>	<p>FY 20/21</p>	<p>FY 21/22</p>	<p>FY22/23</p>
	<p>£40,388.39 inc VAT</p>	<p>£42,407.80 inc VAT</p>	<p>£44,528.20 inc VAT</p>
<p>Has your organisation completed the configuration within your incident system for the LFPSE?</p>	<p>The Trust is currently in progress to transition to LFPSE and is on track to meeting the deadline.</p>		

Are you planning on going live with LFPSE by the original April 2023 or the extension later in the year?

Planning to go live by extension date later this year.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Rabina Tindale
Chief Nurse and DIPC

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111