



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/8602

Date Received: 11th January 2023

Response Due: 8th February 2023

Dear Sir/Madam

You asked:

I would like to make a request for information.

1) Please can you state your trust's total off-framework agency staff spend for healthcare staff in the following financial years:

- i) 2017/18 £35,212
- ii) 2018/19 £239,815
- iii) 2019/20 £687,102
- iv) 2020/21 £527,007
- v) 2021/22 £250,347
- vi) 2022/23 to date £46,187

2) Please provide a breakdown of this figure by the staffing agency used, providing the company name and the total spent with the agency in the year, for each of the following financial years.

- i) 2017/18
- ii) 2018/19
- iii) 2019/20
- iv) 2020/21
- v) 2021/22
- vi) 2022/23 to date

Please see response below.

3)

a) Please state how many healthcare staff shifts at your trust were filled by agency staff in each of the following financial years:

i) 2017/18

Agency Name	Total Shifts	Total Cost
MSL	55	11,928
Pathology Group	24	22,560
Resuscitate Medical Service	1	724

ii) 2018/19

Agency Name	Total Shifts	Total Cost
Pathology Group	252	237,585
Resuscitate Medical Service	2	2,230

iii) 2019/20

Agency Name	Total Shifts	Total Cost
Pathology Group	346	338,898
MAA Recruitment Ltd	295	214,214
Altrix Technology Ltd	242	85,847
Your Nurse Ltd	101	48,143

iv) 2020/21

Agency Name	Total Shifts	Total Cost
Altrix Technology Ltd	596	222,606
Eleventh Hour	213	99,002
CBS Butler Ltd	242	44,802
Pathology Group	130	121,607
Nursing Zone Ltd	92	38,990

v) 2021/22

Agency Name	Total Shifts	Total Cost
Nursing Zone Ltd	454	202,887
CBS Butler Ltd	223	47,460

vi) 2022/23 to date

Agency Name	Total Shifts	Total Cost
CBS Butler Ltd	211	29,572
Nursing Zone Ltd	32	15,463
Triton Healthcare Solutions	2	972

b) For each year, please provide a breakdown of the number by the shifts covered by

i) On framework agency staff
(Top 5 On-framework provided)

2017/18

Agency Name	Total Shifts	Total Cost
Pertemps Recruitment	1,911	481,951

Keystone Healthcare	543	99,055
Castlerock Recruitment GL	411	99,699
ID Medical	240	167,715
Bluestones Medical	224	37,082

2018/19

Agency Name	Total Shifts	Total Cost
Ensign Security Ltd	1,860	425,045
ID Medical	2,109	1,582,522
LAK Locums	1,564	976,065
Pertemps Recruitment	1,268	319,589
Medacs	544	444,882

2019/20

Agency Name	Total Shifts	Total Cost
Ensign Security Ltd	4,372	932,774
ID Medical	1,975	1,527,642
Pertemps Recruitment	1,231	374,623
Pulse	1,276	377,427
4 Recruitment Services Ltd	928	317,811

2020/21

Agency Name	Total Shifts	Total Cost
Globe Locums Ltd	2,165	986,441
RM Medics	2,133	1,656,409
ID Medical	2,208	1,596,821
Pertemps Recruitment	1,295	441,887
Your World Recruitment	1,125	373,956

2021/22

Agency Name	Total Shifts	Total Cost
ID Medical	3,009	1,997,125
RM Medics	1,688	1,262,650
NC Healthcare	1,186	829,543
Medical Staffing	766	304,163
Holt Doctors	1,018	474,657

2022/23 to date

Agency Name	Total Shifts	Total Cost
McMillan Healthcare Ltd	2,253	954,133
Your Nurse Ltd	1,647	874,160
Pertemps Recruitment	998	411,995
Your World Recruitment	1,030	315,864
MSL	747	394,672

ii) Off framework agency staff

2017/18

Agency Name	Total Hours	Total Shifts	Total Cost
MSL	560	55	11,928
Pathology Group	180	24	22,560
Resuscitate Medical Service	9	1	724

2018/19

Agency Name	Total Hours	Total Shifts	Total Cost
Pathology Group	1931	252	237,585
Resuscitate Medical Service	24	2	2,230

2019/20

Agency Name	Total Hours	Total Shifts	Total Cost
Pathology Group	2,803	346	33,8898
MAA Recruitment LTD	2,727	295	214,214
Altrix Technology LTD	2,177	242	85,847
Your Nurse LTD	1,174	101	48,143

2020/21

Agency Name	Total Hours	Total Shifts	Total Cost
Altrix Technology LTD	5,968	596	222,606
Eleventh Hour	2,491	213	99,002
CBS Butler LTD	1,771	242	44,802
Pathology Group	1,037	130	121,607
Nursing Zone LTD	982	92	38,990

2021/22

Agency Name	Total Hours	Total Shifts	Total Cost
Nursing Zone LTD	4,998	454	202,887
CBS Butler LTD	1,644	223	47,460

2022/23 to date

Agency Name	Total Hours	Total Shifts	Total Cost
CBS Butler LTD	1,581	211	29,752
Nursing Zone LTD	344	32	15,463
Triton Healthcare Solutions	17	2	972

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Kelly Knowles
Acting Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111