

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2022/8623

Date Received: 18th January 2023

Response Due: 15th February 2023

Date:

Dear Sir/Madam

You asked:

I would like to request information pertaining to the current closure of a substantial part of the car park at the rear of Leigh information that is allocated to the GP Practices on that site and for the use of their staff and patients.

1. Why is the car park currently partially closed and how long will this be for?

The car park behind the Leigh Health Centre and not managed by Wrightington, Wigan and Leigh Teaching Hospital.

In early December 2022 Carefoot Construction, who are working on the new Community Diagnostic Centre, took over 35 spaces on the Leigh Health Centre car park to allow ground excavation works to commence.

2. What provision has the trust made for patients and staff who can now no longer park on this allocated parking to park free on the hospital car park?

Wrightington, Wigan and Leigh Teaching Hospital issued 35 laminated permits to allow Leigh Health Centre users to park in Wrightington, Wigan and Leigh Teaching Hospital areas of the site.

- 1. Along the IT Data Centre road.
- 2. On the Hanover P&D car park.
- 3. Through the car park barrier to park to the Rear of the site.

The new Leigh Health Centre car park works should be completed in mid-February at which point 24 spaces will be returned with the balance of 11 being retained by the Contractor for the foreseeable future.

3. When and where was notification placed advising of the partial closure of the car park?

The Communications Team was involved in this issue during November 2022 and organised information to be circulated on social media to advise patients of potential car parking issues and delays when attending the Leigh Health Centre. Unfortunately, car parking pressures are increasing on the Leigh Infirmary and all our users will continue to experience some delays in parking on our busiest days.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Kelly Knowles

Acting Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111