



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2023/8662

Date Received: 2nd February 2023

Response Due: 2nd March 2023

Date: 10th February 2023

Dear Sir/Madam

You asked:

FREEDOM OF INFORMATION ACT REQUEST

- 1. What was the total loss written off by your Trust in 2021/22 (regardless of when the debt was accumulated) that related to unpaid bills invoiced to patients or their representatives?**

£107,232.58 is the total debt that has been written off by Wrightington Wigan and Leigh Teaching Hospitals in the year 2021/2022 for unpaid bills invoiced to patients or their representatives.

- 2. What was the biggest single loss written off by your Trust in 2021/22 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital where the majority of the bill was incurred.**

The largest single loss written off by the Trust in 2021/2022 was £17,591.68. The treatment was received on the Respiratory department and the patient was of Romanian nationality.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department on email address provided. If we do not hear from you within 28 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Kelly Knowles
Acting Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 1113