

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2023/9437

Date Received: 1st December 2023

Response Due: 3rd January 2024

Date: 3rd January 2024

Dear Sir/Madam

With reference to your request for information received on 1st December 2023, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please provide me with an up-to-date Organisational Structure chart showing Team Managers and Service Managers and their email addresses for General Nursing, Primary Care, Mental Health, Learning Disabilities and Psychological Therapies across your trust.

Please see the attached documents.

It is not Trust policy to release details of non-patient facing members of staff below AfC band 8a. Each request will be reviewed case by case. However, as a general rule the Trust considers it "fair" to release names, and bandings for senior staff. This is based on consideration of sensitivity of data, consequences of disclosure and staff expectations. The term "senior staff" includes consultants, operational managers, other senior managers, directors, associate directors and board members (estimated as, staff on band 8a grades or above).

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111