

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/10283

Date Received: 8th November 2024

Response Due: 6th December 2024

Date: 6th December 2024

Dear Sir/Madam

With reference to your request for information received on 8th November 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the Freedom of Information Act, I would like to request:

The contact information for your Learning and Development department or the appropriate person overseeing staff training and development.

Jenny Heaton, Learning and Development Manager.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

Additionally, I am interested in any information on programmes or initiatives related to sustainability training and development.

- The Trust delivers a bespoke package of training focused on sustainability that encompasses all staff
 including the Trust Board.
- The Trust has an E-Learning for Health Care (eLFH) programme Delivering a net zero NHS available to all staff members.
- The Trust delivers a bespoke training package called PlanIT which is available to all staff members.
- The Trust has members of staff that attend role specific sustainability focused degree apprenticeships.
- Learning is available via eLFH includes the environmentally sustainable healthcare programme.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Charlotte Wright

Deputy Chief People Officer

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PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111