



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

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Chief Nurse

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Ref: FOI/2024/10289

Date Received: 11th November 2024

Response Due: 9th December 2024

Date: 9th December 2024

Dear Sir/Madam

With reference to your request for information received on 11th November 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

This request is a follow up from FOI 10205 – 12 x 12 Initiative.

As per a previous request regarding 12x12 patients - in which you stated all patients have a nurse call bell - can you tell me how many call bells were bought and provided to each ward to ensure the patients being put into non-bed spaces as per the, 12 by 12 initiative, have access to one.

As the patient isn't in an established bed space these must be portable ones so I would like information on the following please:

- 1. How many were bought**
- 2. Who they were bought from**
- 3. What technology and power mode allows them to work from the middle of the bay to the already established built in call bell system, wirelessly and if this complies with green initiatives.**
- 4. What training has been given to staff on the new call bells**

Please see amended response to FOI 10205 – 12 x 12 Initiative. The revised response details that patients who are placed in a non-bed space do not have access to call bells.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



KEVIN PARKER-EVANS

Kevin Parker-Evans MBA, FCMJ, CMgr. RN Dip HE
Chief Nursing Officer & Director of Infection Prevention and Control

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111