

Ref: FOI/2024/10318

Date Received: 21<sup>st</sup> November 2024

Response Due: 19<sup>th</sup> December 2024

Date: 30<sup>th</sup> December 2024

Dear Sir/Madam

With reference to your request for information received on 21<sup>st</sup> November 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

## 1. Bank Pay Rates:

**The pay rates for the workforce operating within Nursing, Midwifery, Theatres, and Mental Health, covering bands 2 to 8a. This can be the rate that all staff within the banding are paid or a minimum and maximum range, without specifying individual personnel.**

- From December 1st all rates will be top of band except for the following
- RN04 in the ED Escalation Area ONLY – Escalated to £30.78 for Day, Night, Saturday. £36.50 for Sunday and BH
- RN40,52,55 and TP40,52,55 in Royal Albert Edward Infirmary Only – Enhanced to £22.76 Day, £29.59 Night and Saturday, £36.42 Sunday and BH
- RN40,52,55 and TP40,52,55 at JCW Private Patients Theatre Only – Top of Band 5 with escalated Saturday rate of £29.59

## 2. List of Agencies:

**A list of agencies that are on the supply chain for the Trust within the aforementioned areas. Please highlight if any of these agencies are not on the selected framework for the Trust. Additionally, please provide information on how the Trust manages and monitors these agencies, including the criteria and processes an agency must meet to qualify for inclusion in the supply chain.**

All agencies are on the selected framework. At NHS Professionals, the agency management team have a list of framework agencies that can supply to the Trust. NHSP monitor booking behaviours and complaints, and all are at capped rates.

- Atlantis Medical
- Aspect
- Blackstone Recruitment
- Globe Locums
- HCL HealthCare
- IMC Locums
- Liquid Personnel
- MSI Recruitment
- Maxxima
- Medacs HC
- Medicure Professional
- Medilink Consulting
- Piers Meadows
- Pulse
- Quality Locums Solutions/ENS Rec
- Rig Healthcare
- Sensible Staffing
- The placement Group Tripod
- Your World Recruitment
- Bluestones
- First Point
- Locum Vision

**3. Spending Information:**

**The total spending information for the period from January 2024 to November 2024. Please provide the spend on flexible staff as two separate categories: "Agency" and "Bank".**

Bank = £19,338,699.

Agency = £604,129.

**4. Agency Staff Rates:**

**Details of any agency staff working above the NHSI rates for the region, as outlined in the NHS England price card (<<https://www.england.nhs.uk/publication/price-card/>>). Information required would be Discipline of worker, rate supplied at, department they work within, amount of shifts/hours worked within the Trust.**

None above the capped rates.

**5. Agency Spend Management:**

**Confirmation if the Trust uses any vendors to manage their agency spend, such as (but not limited to) NHSP, MSP, etc., or if the temporary recruitment is managed internally.**

NHS Professionals.

**6. Budget Control Contact:**

**The contact details of the person or department within the Trust who controls the budget for agency spend.**

There is no central budget for agency spend as this would be managed at divisional level by management budget holders. Therefore, there is not one person who controls this.

**7. Procurement Process:**

**Details on the procurement process for agencies to become approved suppliers for the Trust. This includes any application procedures, evaluation criteria, and timelines.**

Come via NHS Professionals and must be on HTE Framework and within capped rates.

**8. Future Opportunities:**

**Information on any upcoming opportunities or tenders for agency supply within the Trust.**  
N/A.

**9. Performance Metrics:**

**Any performance metrics or KPIs that the Trust uses to evaluate agency staff.**  
Percentage of DNAs, short notice cancellations, ghost bookings and complaints are monitored.

**10. Onboarding Process:**

**Information on the onboarding process for new agencies, and how they become a supplier to the Trust.**

Please contact NHS Professionals for these details. Their contact details can be found below.

Email: [FOI@nhsprofessionals.nhs.uk](mailto:FOI@nhsprofessionals.nhs.uk)

Write to the Information Governance Officer at:  
Information Governance Department  
NHS Professionals  
Suites 1a & 1b  
Breakspear Park  
Breakspear Way  
Hemel Hempstead  
HP2 4TZ

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner  
Chief Finance Officer

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF  
Helpline number: 0303 123 111