

NHS Foundation Trust

Information Governance Department

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/10361

Date Received: 5th December 2024

Response Due: 7th January 2024

Date: 31st December 2024

Dear Sir/Madam

With reference to your request for information received on 5th December 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the Freedom of Information Act 2000, I would like to request the following information:

- Do you have a system to track prostate patients on care protocols that allows remote monitoring or PIFU or is this currently a manual solution/recorded using a spreadsheet? The Trust does not have a specific system to track prostate patients other than standard outpatient clinic bookings.
- If you have a system which system do you use and does it have a portal that the patients can access?
 N/A.
- 3. If you have a system when is this contract due for renewal? $N\!/\!A.$
- 4. What is the annual cost of supporting this system? N/A.
- 5. Who is the key contact for the service and what is that persons email address? Andy Thompson.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email

accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

Sanjay Arya Medical Director

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111