

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/10370

Date Received: 13th December 2024

Response Due: 15th January 2025

Date: 31st December 2024

Dear Sir/Madam

With reference to your request for information received on 13th December 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- From September to November 2024 please confirm how many Nursing shifts were sent out to agencies to fill (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline (e.g. General, Critical, RMN, CPN etc)**

September	Band 5	RN00 – General	74
		RN04 – Critical	55
		RN52 - Recover	1
October	Band 5	RN00 – General	124
		RN04 – Critical	133
		RN55 – Scrub	3
November	Band 5	RN00 – General	215
		RN04 – Critical	153
		RN62 - Neonatal	1

- Please confirm how many of these Nursing shifts (above) were filled by agencies per month (broken down per agency).**

September	First Point	16
	Locum Vision	2
	Pulse	1
	Your World Recruitment	18
October	First Point	9

	Locum Vision	24
	Pulse	1
	Your World Recruitment	56
November	First Point	10
	Locum Vision	72
	Your World Recruitment	76

3. Please confirm how many of these Nursing shifts went unfilled (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline

September	Band 5	RN00	31
		RN04	30
October	Band 5	RN00	56
		RN04	74
November	Band 5	RN00	61
		RN04	82
		RN62	1

4. Please confirm how many shifts from September to November 2024 were filled by non-framework agencies by all disciplines and month.

No non-framework usage.

5. Please confirm the charge rates agreed for any non-framework spend from September to November 2024

No non-framework usage.

6. Please confirm if you have a PSL for the supply of Nursing staff?

Agency cascade in place.

7. Please confirm the number of AHP/HSS vacancies sent out to agency from September to November 2024 (split by discipline)

September	Band 5	TP40	1
		TP55	3
October	Band 5	TP40	2
		TP52	1
		TP55	2
November	Band 5	TP40	6

8. Please confirm if you have a PSL for the supply of AHP/HSS staff?

Agency cascade in place.

9. Please provide the central phone number and generic email address for your temporary staffing office (s) for Nursing and AHP/HSS?

The Trust uses NHS Professionals.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of our staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111