

Ref: FOI/2024/10429

Date Received: 15th January 2025

Response Due: 12th February 2025

Date: 12th February 2025

Dear Sir/Madam

With reference to your request for information received on 15th January 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please can I request the below information from your Trust

1. In the past 12 months (dec'23 to dec'24), how many patients have been provided an orthopaedic boot through attendances via A&E/orthopaedics

This information is not centrally recorded as the information cannot be extracted from our reporting systems. The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

2. What patient information is provided with the boot and in what format is this available?

Orthopaedics = Patients are provided with verbal and written information dependant on treatment, and the written patient advise/information which comes with the book.

A&E = There is a QR code provided in the department that patients are asked to scan on their exit from the department, which will gain them access to a leaflet.

3. How many boots were provided specific to Achilles injury?

This information is not centrally recorded as the information cannot be extracted from our reporting systems. The Trust is unable to provide this data as it is not recorded centrally, if recorded it would be held within individual case notes. As case notes are for the care and treatment of patients, we do not request staff to interrogate them in order to collate the information required to respond to Freedom of Information requests.

4. How many complaints have been received in regards to lower limb injuries/orthopaedic boots?

Orthopaedics = 0.

A&E = This information is not centrally recorded as the subjects are not defined to identify lower limb or orthopaedic boots, unless this has been specifically documented in our synopsis description.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Hazel Hendriksen
Divisional Director of Operations for Specialist Services

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111