

Ref: FOI/2025/10488

Date Received: 3<sup>rd</sup> February 2025

Response Due: 3<sup>rd</sup> March 2025

Date: 28<sup>th</sup> February 2025

Dear Sir/Madam

With reference to your request for information received on 3<sup>rd</sup> February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**Please can you assist me in providing the following information under the Freedom of Information Act:**

**1. Who is your current supplier of linen and laundry services**

Synergy LMS.

**2. Which supplier site is your linen delivered from?**

Under Section 31 (1)(a) of the freedom of Information Act 2000, the information is exempt from disclosure where its disclosure would, or would be likely to, prejudice the prevention or detection of crime. The exemption is qualified by a public interest test. The trust believes that if it released the information requested into the public domain there would be a risk that this information could be used to commit a crime. Disclosing the supplier site location may encourage vandalism or theft, all may place individuals at risk. Therefore, the trust considers that the balance of the public interest is in favour of withholding the information in view of the risk of crime.

**3. Does your supplier and the site that processes your linen hold EN14065 Accreditation to demonstrate compliance with CFPP01-04**

Yes.

**4. When was the contract last tendered**

October 2019.

**5. When is your contract up for retender**

The contract expired on 30<sup>th</sup> September 2024 with the option to extend by a further one year and a further one year (1+1), to a maximum of seven years after the commencement date.

**6. what is your annual spend on linen and laundry services with your supplier (please break this down, if you have multiple sites)**

RAEI = £945,749.

Leigh = £114,731.

Wrightington = £182,069.

**7. what is the weekly volume of number of linen pieces required by your hospital, including all items on linen hire and trust owned. (please break this down, if you have multiple sites)**

RAEI = 35,956.

Leigh = 4,888.

Wrightington = 7,039.

**8. who is the key contact's name for the linen contract at your hospital (name, position and email address)**

It is not Trust policy to release details of non-patient facing members of staff below AfC band 8a.

**9. what is the name and email address of the Director of Estates and Facilities**

John Fairhurst, Director of Estates and Facilities.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner  
Chief Finance Officer

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111