

# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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WN1 1XX

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Ref: FOI/2024/10368

Date Received: 11<sup>th</sup> December 2024

Response Due: 16<sup>th</sup> January 2025

Date: 14<sup>th</sup> January 2025

Dear Sir/Madam

With reference to your request for information received on 11<sup>th</sup> December 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at Wrightington, Wigan And Leigh NHS Foundation Trust. My inquiries are as follows:**

Technologies	Supplier	Software/system	Contract expiry date	Revised expiry date
Electronic patient record	Altera	Sunrise	01-09-2024	13/12/29
Electronic prescribing and medicines administration	Altera	Sunrise	01-06-2024	13/12/29
Maternity information system	Magentus	Euroking	-	30/09/25
Electronic document management system	Altera	Sunrise	01-09-2024	13/12/29
Electronic document management system	Hyland	On-base	01-09-2024	01/10/27
Laboratory information management system (LIMS)	No system installed			
Cyber security services	Wavenet Limited	-	01-02-2025	Rolling
Bed management system	Altera	Patient Flow	01-10-2024	13/12/29
Population health management system	No system installed			
Theatre scheduling system	Dedalus	Ormis	-	31/12/24
Clinical communications system	No system installed			

Remote consultation system provider	Induction Healthcare	Attend Anywhere	01-03-2024	01/04/25
Advice and guidance system provider	NHS England	ERS	ESR is a national system therefore it is managed nationally. The Trust does not have a contract in place for this.	
Cloud provider	Microsoft	Office 365	06-2025	Rolling
Payroll system	IBM	ESR	ESR is a national system therefore it is managed nationally. The Trust does not have a contract in place for this.	
HR/workforce management system	IBM	ESR	-	Aug-2025
Supply chain and inventory management system	No system installed			
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	Vodafone	Mobile Phones	01-01-2025	Rolling
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	HP	Desktop/Laptops	01-03-2025	Rolling
Patient engagement portal	DrDoctor	DrDoctor	-	16/10/25

**Please note: In relation to cyber security we are asking for the name of your main cyber security provider. We do not need to know the software or sub-contractors used.**

**Clarification on 'N/A' Responses:**

- Please enter '**No System Installed**' if your trust does not have such system.
- Please enter '**No system needed**' if your trust does not have a department or service which requires such a system.

**Clarification on Contract expiry date:**

- If the contract is expiring in the next 6 months, please state if the trust plans to renew, re-procure or take any other action.
- If the contact is on a rolling basis, Please enter '**Rolling**'.

**Additionally, could you please fill in the missing product names and revised contract expiry dates?**

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Garry Harris  
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111