



# Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

## Information Governance Department

Suite 9  
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WN1 1XX

Email: [foi@wwl.nhs.uk](mailto:foi@wwl.nhs.uk)  
Web: [www.wwl.nhs.uk](http://www.wwl.nhs.uk)

Ref: FOI/2024/10375

Date Received: 18<sup>th</sup> December 2024

Response Due: 20<sup>th</sup> January 2025

Date: 3<sup>rd</sup> January 2025

Dear Sir/Madam

With reference to your request for information received on 18<sup>th</sup> December 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do not hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**Under the Freedom of Information Act 2000, I request the following information:**

**The number of patients who have complained of mobile phone addiction in GP appointments or talking therapies from 2014-2024**

**Please only include information about GPs and talking therapies included within your Trust**

**Please present this information in a table broken down by year (e.g. 2014: 8, 2015: 10, 2016: 6 etc.)**

The Trust does not hold this information. Please redirect your questions to Greater Manchester ICB. Their contact details can be found below.

Please send email requests to [nhsgm.foi@nhs.net](mailto:nhsgm.foi@nhs.net)

For postal requests, please send them to: NHS Greater Manchester, 4th Floor, 3 Piccadilly Place, Manchester, M1 3BN.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Juliette Tait  
Chief People Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111