

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Trust Headquarters
Chief Nurse

Royal Albert Edward Infirmary
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Ref: FOI/2024/10390

Date Received: 31st December 2024

Response Due: 29th January 2025

Date: 21st January 2025

Dear Sir/Madam

With reference to your request for information received on 31st December 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please could you provide the following information:

1. Total Falls by Hospital: The total number of inpatient falls by hospital, covering the last five years?

3,720. Please see the table below.

Hospital	19/20	20/21	21/22	22/23	23/24	24/25
Leigh Infirmary	<5	<5	15	43	36	43
Royal Albert Edward Infirmary	465	518	584	606	685	453
Wrightington Hospital	44	51	38	51	44	41

2. Total Falls by Ward: The total number of inpatient falls by ward, covering the last five years?

3,720. Please see the table below.

Ward Area	19/20	20/21	21/22	22/23	23/24	24/25
Admission Ward	0	<5	<5	5	0	<5
Aspull Ward	28	25	17	12	26	13
Astley Ward	8	12	17	30	31	38
Acute Stroke Unit (ASU)	35	42	48	33	48	20

Age Well Unit (AWU)	20	18	13	<5	0	0
Bathroom/Toilet	<5	0	0	<5	0	0
Bryn Ward (North, RAEI)	0	19	34	64	84	50
Bryn Ward (South, RAEI)	0	26	19	<5	0	0
Community Assessment Area - CAA (Specialty Escalation Ward)	0	0	0	<5	0	0
Community Assessment Unit (CAU - Community Division)	0	9	44	91	62	48
Clinical Decisions Ward (formerly Unit)	<5	<5	<5	<5	0	0
Leigh - Community Beds	0	0	<5	<5	<5	0
Delivery Suite	<5	0	<5	<5	<5	0
Discharge Lounge	<5	<5	<5	<5	10	<5
D Ward	<5	0	<5	<5	<5	<5
Enhanced Care Unit (ECU at Wrightington)	0	0	0	0	0	<5
Highfield Ward	11	5	<5	0	<5	<5
Ince Ward	25	26	29	27	51	28
John Charnley Wing (JCW)	7	<5	<5	<5	7	9
Jean Heyes Reablement Unit (Leigh)	0	0	12	42	30	39
Langtree Ward	30	39	37	25	37	23
Ward 3 - Leigh Infirmary	<5	0	<5	0	0	<5
Lowton Ward	62	48	81	70	66	41
Leigh Gastro Day Unit	<5	<5	0	0	0	0
Maternity Ward	0	0	0	<5	<5	<5
Medical Assessment Unit (MAU)	49	45	39	37	66	48
Orthopaedic Admissions Unit (OAU) (Trauma Orthopaedics)	<5	<5	<5	0	0	0
Oncology	0	0	0	0	<5	<5
Orrell Ward	25	60	28	26	18	11
Pemberton Ward	10	17	26	23	17	14
Planned Investigations Unit (PIU)	0	0	<5	0	0	0
Rainbow Ward	<5	<5	<5	<5	<5	5
Surgical Admissions Lounge	<5	0	<5	0	<5	0
Surgical Ambulatory Emergency Care (SAEC)	0	0	<5	0	0	<5
Surgical Assessment Unit	<5	0	0	0	0	0
Same Day Emergency Care (SDEC)	0	0	0	0	5	<5
Shevington Ward	48	28	55	47	55	37
Standish Ward	47	45	39	36	39	27
Swinley Ward	18	33	30	26	23	11
Richmond Unit (Urology)	0	0	0	0	<5	0
Ward 6 - Escalation Ward	0	0	0	<5	0	0

(Wrightington)						
Ward A (Escalation Ward at Wrightington - managed by Medicine Division)	0	0	0	0	0	<5
Ward B - Escalation Ward (Wrightington)	0	0	0	8	0	0
Winstanley Ward	31	14	14	36	38	29
Ward 1 - Wrightington	0	0	<5	<5	0	<5
Ward A (Trauma Orthopaedics) Wrightington	16	19	20	20	17	12
Ward B (Trauma Orthopaedics) Wrightington	19	28	11	15	16	12
Ward 5 - Wrightington	0	<5	0	0	0	<5

3. Contact for Falls Leads: A list of NHS email addresses for falls leads/groups within the trust or the individuals responsible for fall prevention?

The Trust does not routinely give out email addresses and direct telephone numbers of staff members as a large number of unsolicited emails/telephone calls could cause disruption to work by blocking email accounts/telephone lines and thereby preventing true work-related emails/calls from being delivered. However, any of our staff can be contacted via main switchboard on 01942 244000.

4. Falls Compensation Claims: The average annual compensation paid out by the trust in relation to inpatient falls over the past five years?

The Trust has settled <5 claims in the past 5 years relating to inpatient falls. The average payment was £28,750.

5. Absconded Patients by Ward: The number of inpatients who absconded from wards (defined as leaving without informing staff, resulting in a missing person status) by ward, covering the last five years?

335. Please see the table below.

Ward	19/20	20/21	21/22	22/23	23/24	24/25
Admission Ward	0	0	0	<5	0	0
Aspull Ward	<5	<5	0	7	0	0
Astley Ward	<5	<5	0	<5	<5	<5
Acute Stroke Unit (ASU)	<5	<5	<5	<5	0	<5
Age Well Unit (AWU)	0	5	0	0	0	0
Bathroom/Toilet	0	0	0	0	<5	0
Bryn Ward (North, RAEI)	0	<5	<5	<5	<5	0
Bryn Ward (South, RAEI)	0	<5	<5	0	0	0
Community Assessment Unit (CAU - Community Division)	0	0	0	<5	0	0
Clinical Decisions Ward (formerly Unit)	6	22	<5	<5	<5	0
Leigh - Community Beds	0	<5	0	0	0	0
Gynaecology Assessment Unit	0	0	0	0	0	<5
Ince Ward	0	0	<5	0	<5	0
John Charnley Wing (JCW)	<5	0	0	<5	0	0
Jean Heyes Reablement Unit (Leigh)	0	0	0	<5	<5	0

Langtree Ward	<5	7	<5	<5	5	<5
Ward 3 - Leigh Infirmary	<5	0	0	0	0	0
Lowton Ward	20	16	33	<5	7	6
Medical Assessment Unit (MAU)	8	7	21	5	6	<5
Orrell Ward	<5	<5	<5	0	5	<5
Pemberton Ward	0	<5	<5	0	<5	0
Rainbow Ward	<5	9	<5	0	<5	0
Surgical Admissions Lounge	<5	<5	0	0	0	0
Shevington Ward	5	<5	5	<5	5	<5
Standish Ward	0	<5	<5	<5	<5	<5
Swinley Ward	0	<5	<5	<5	0	0
Ward B - Escalation Ward (Wrightington)	0	0	0	<5	0	0
Winstanley Ward	<5	0	<5	<5	<5	<5
Ward A (Trauma Orthopaedics) Wrightington	<5	<5	0	0	0	0

6. Absconding Compensation Claims: The average annual compensation paid out by the trust in relation to absconding incidents over the past five years?

2020 = £250,000.

2021 = £0.

2022 = £0.

2023 = £0.

2024 = £0.

7. One-to-One Support for Fall Risk Patients: The average cost per patient, per day, for one-to-one support provided to patients at risk of falls?

The Trust is unable to provide this information. Patients who require Enhanced Level Care 4 (ELOC4) can need this for being high risk for falls as well as those with challenging behaviours that are subject to Deprivation of Liberty Safeguards, and at risk to themselves if they leave the clinical area.

Therefore, the Trust would not be able to triangulate the data for just falls patients.

For questions 1, 2, and 5, could you please provide the data in table format, sorted by hospital and ward, with the total number of incidents per year up to and including this year?

The Trust has a standard procedure of not releasing information when the data involved is less than 5. This is because we feel that such low numbers could make the individuals involved identifiable and therefore may cause undue harm and distress.

To disclose this information would:

- Contravene the Data Protection Act principles in that it would amount to unfair and possibly unlawful processing, as there was a legitimate expectation by the third parties that this information would remain confidential, and
- Disclosure may cause damage or distress to the individual(s) involved, and that damage or distress would be unwarranted (section 10 of the DPA).

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



KEVIN PARKER-EVANS

Kevin Parker-Evans MBA, FCSI, CMgr. RN Dip HE

Chief Nursing Officer & Director of Infection Prevention and Control

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111