



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/10394

Date Received: 3rd January 2025

Response Due: 31st January 2025

Date: 14th January 2025

Dear Sir/Madam

With reference to your request for information received on 3rd January 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please may I request the following information under the Freedom of Information Act:

1. **Name of Trust:** Wrightington, Wigan and Leigh NHS Foundation Trust.
2. **Number of staff employed:** 7,476 *as of 01/01/2025.
3. **How many staff manage FOI requests at your organisation? (This should include managers and administrative staff)**
2.
4. **Please confirm the job titles and banding of these staff?**
Information Governance/FOI Administrator, Band 4.
5. **Do these staff work only on FOIs?**
No.
6. **If no, please confirm the WTE spent on FOI related work for each member of staff**
0.5 WTE per staff member.
7. **How many FOI Requests did your origination receive in the following years:**
 - a. 2022 = 526.
 - b. 2023 = 912.
 - c. 2024 = 893.

8. What was your compliance percentage for those years?

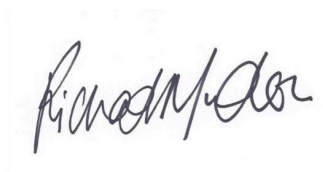
- a. **2022** = 87.90%
- b. **2023** = 88.42%
- c. **2024** = 93.80% *excludes December 2024 as requests received in December have not yet reached their breach dates.

9. Please confirm the size of the population you serve?

A search for the information has now been completed within the Trust the information is exempt under Section 21 of the FOIA as it is reasonably accessible to you, and I am pleased to inform you that you can access it via the following link: <https://www.wigan.gov.uk/Council/Data-Statistics/Census-2021.aspx>

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Richard Mundon
Deputy Chief Executive

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111