

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk
Web: www.wwl.nhs.uk

Ref: FOI/2024/10396

Date Received: 2nd January 2025

Response Due: 30th January 2025

Date: 27th January 2025

Dear Sir/Madam

With reference to your request for information received on 2nd January 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the terms of the Freedom of Information Act 2000, I would like to request the following information:

- 1. For the calendar year 2024 the number of patients spending more than 12 hours from decision to admit to admission (also known as a 12 hour “trolley wait” breach)**
5,860.
 - a. Of those, the number of people waiting more than 24 hours**
This information is not available due to the way the Trust records DTA’s, the data does not include the total wait time which would enable us to provide a breakdown.
 - b. Of those, the number of people waiting more than 36 hours**
This information is not available due to the way the Trust records DTA’s, the data does not include the total wait time which would enable us to provide a breakdown.
 - c. Of those, the number of people waiting more than 72 hours**
This information is not available due to the way the Trust records DTA’s, the data does not include the total wait time which would enable us to provide a breakdown.
 - d. Of those, the number of people waiting more than 96 hours**
This information is not available due to the way the Trust records DTA’s, the data does not include the total wait time which would enable us to provide a breakdown.

e. The longest that any one patient had to wait

This information is being withheld under Section 40 of the Freedom of Information Act. Please see below.

Please note the longest one patient had to wait is being withheld under section 40(2) (personal information) of the Act. This is because releasing the information would make individual patients identifiable. Section 40(2) is an 'absolute' exemption, and the Trust is not obliged to consider whether the public interest favours disclosing the information.

Section 40(2) exempts personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of the information would, amongst other things, contravene one of the data protection principles in Article 5 of the UK GDPR. In this case, we believe disclosure would contravene the first data protection principle, which provides that personal data must be processed fairly and lawfully.

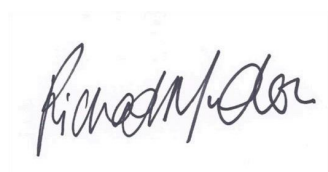
2. The number of those patients detailed in (1) for each category (a) - (d) who were classed as mental health patients and the longest that any mental health patient had to wait.

Please see the above response.

I would like the above figures for each individual hospital with an A&E in the trust

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Richard Mundon', is enclosed in a thin black rectangular border.

Richard Mundon
Deputy Chief Executive

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111