

**NHS Foundation Trust** 

## **Information Governance Department**

Suite 9 Buckingham Row Brick Kiln Lane Wigan WN1 1XX

Email: foi@wwl.nhs.uk Web: www.wwl.nhs.uk

Ref: FOI/2024/10423

Date Received: 15th January 2025

Response Due: 12th February 2025

Date: 30th January 2025

## Dear Sir/Madam

With reference to your request for information received on 15<sup>th</sup> January 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

## Please can you respond to the below:

1. How many clinical episodes does your Trust record on average each month or over an annual period?

Between 7,500 and 9,200 per month.

2. What is the size of your clinical coding team? 27 staff.

3. Is the coding team focused on coding clinical episodes within inpatient, outpatient, or A&E (Emergency Care) – or all of the above? Any other settings or niche areas that are coded by this team?

Inpatient and A&E however the team also codes the waiting list.

4. On average, how many systems do coding teams need to access and review to code a typical episode?

Between 1-5 depending on the activity.

5. What is the average time spent on coding a clinical episode?

The Trust does not record the average time spent coding episodes. The team takes however long is needed to complete the episode accurately.

- **6.** What is the maximum time spent on coding a clinical episode? Please see response to Question 5.
- 7. On average, what number or percentage of episodes go uncoded? None.
- 8. On average, what number or percentage of episodes are not coded to sufficient detail? None.
- 9. What are the main reasons why episodes go uncoded or are not coded to sufficient detail? N/A.
- **10. Who is the budget holder for clinical coding team and/or what is their role?** Pam Green, Deputy Director of Clinical Information and CINO.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

**Garry Harris** 

Deputy Director Digital & Chief Technology Officer

## PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF

Helpline number: 0303 123 111