



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/10440

Date Received: 20th January 2025

Response Due: 17th February 2025

Date: 28th January 2025

Dear Sir/Madam

With reference to your request for information received on 20th January 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

- 1. Does your organisation have an Electronic Document Management System (eDMS) for digitised patient Health Records? (Yes / No)**
Yes.
- 2. Have existing physical (paper) patient Health Records been scanned and digitised within the system?**
No.
- 3. Are physical (paper) patient Health Records still created and scanned into the eDMS on an ongoing basis?**
Yes.
- 4. What is the Health Records eDMS System Name?**
OnBase.
- 5. Who is the eDMS System Vendor? (If developed in-house by the Trust, please state: 'in-house')**
Hylands.
- 6. What is the eDMS Contract Expiry Date?**
October 2027.

In October 2023, The Times published an article on the cost of Health Records Management across NHS England ([NHS spent £1bn in five years on storing medical records](#)). We seek an Open

Government Licence (OGL) to publish aggregate data for research and academic purposes via Digital Health Intelligence forums. Please confirm if an OGL is granted for this purpose.

Yes.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Garry Harris', with a long horizontal stroke extending to the right.

Garry Harris
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111