

**Wrightington, Wigan and  
Leigh Teaching Hospitals**  
NHS Foundation Trust

**Information Governance Department**  
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Ref: FOI/2025/10491

Date Received: 3<sup>rd</sup> February 2025

Response Due: 5<sup>th</sup> March 2025

Date: 5<sup>th</sup> March 2025

Dear Sir/Madam

With reference to your request for information received on 3<sup>rd</sup> February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the Freedom of Information Act 2000, could you please provide me with the following information in relation to temporary agency staffing.

**1. Does your organisation engage a Neutral Vend or Master Vend agency supplier for:**

**a. Medical – No.**

**i. Name of the NV or MV agency supplier – N/A.**

**ii. Expiry date of contract with the NV or MV agency supplier? – N/A.**

**b. Allied Health Professionals (AHPs) – Yes, Master Vendor.**

**i. Name of the NV or MV agency supplier – NHS Professionals.**

**ii. Expiry date of contract with the NV or MV agency supplier – March 2026.**

**c. Non-Medical, Non-Clinical (NMNC) – Yes, Master Vendor.**

**i. Name of the NV or MV agency supplier – NHS Professionals.**

**ii. Expiry date of contract with the NV or MV agency supplier – March 2026.**

**d. Nursing – Yes, Master Vendor.**

**i. Name of the NV or MV agency supplier – NHS Professionals.**

**ii. Expiry date of contract with the NV or MV agency supplier – March 2026.**

**2. Does your organisation utilise a Direct Engagement (DE) supplier for:**

**a. Medical – Yes.**

**i. Name of the DE provider = Yes, Liaison.**

- ii. **Expiry date of contract with the DE provider** = 28/02/2026.
- iii. **% of DE currently achieved** = 92%.

**b. Allied Health Professionals (AHPs) – No.**

- i. **Name of the DE provider** – N/A.
- ii. **Expiry date of contract with the DE provider** – N/A.
- iii. **% of DE currently achieved** – N/A.

**c. Non-Medical, Non-Clinical (NMNC) – No.**

- i. **Name of the DE provider** – N/A.
- ii. **Expiry date of contract with the DE provider** – N/A.
- iii. **% of DE currently achieved** – N/A.

**3. For the most recent Financial Year you have available please can you supply the spend figures on temporary agency staffing (worker pay & agency commission only) for:**

**a. Medical** = £4,342,650.04.

\*This is based on paid data for Agency Medical & Dental candidates.

\*It includes ADE shifts paid, and SP shifts approved, processed or paid in the Payroll Months April 2024/25 – December 2024/25.

\*Spend includes worker pay and agency commission only. VAT is included for SP only.

**b. Allied Health Professionals (AHPs)** = £270,956 (Apr 2024 – Jan 2025).

**c. Non-Medical, Non-Clinical (NMNC)** = £0 (Apr 2024 – Jan 2025).

**d. Nursing** = £205,613 (Apr 2024 – Jan 2025).

**4. For the most recent Financial Year you have available please can you supply the number of hours worked by temporary agency workers for:**

**a. Medical** = 36,641.97 hours.

\*This is based on paid data for Agency Medical & Dental candidates.

\*It includes ADE shifts paid, and SP shifts approved, processed or paid in the Payroll Months April 2024/25 – December 2024/25.

\*Spend includes worker pay and agency commission only. VAT is included for SP only.

**b. Allied Health Professionals (AHPs)** = 8,618 hours.

**c. Non-Medical, Non-Clinical (NMNC)** = 0 hours.

**d. Nursing** = 6,860 hours.

**6. Where a contract is in place for the provision of a Neutral Vend, Master Vend and/or a Direct Engagement supplier, please can you advise who the lead contact or responsible officer within the organisation is for this contract?**

- **Name:** Elaine Middleton (medical only).

- **Job title:** Head of Medical Workforce.

- **Email:** The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

**7. Alternatively, please can you advise who is responsible for temporary agency staffing at the organisation across the following departments:**

**a. Workforce Lead**

**Name:** Charlotte Wright

**Job Title:** Deputy Chief People Officer

**b. Procurement Lead**

**Name:** We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

**Job Title:** N/A

**c. Finance Lead**

**Name:** The Trust does not have a finance lead for bank and agency staffing.

**Job Title:** N/A

**Clarification 1:** Please can you confirm whether 'temporary agency workers ' - is this just external agencies, or is it both NHSP bank and external agency workers combined?

**Response 1:** The information I'm interested in is just pertinent to external agency workers and usage and not bank staff.

**Clarification 2:** How do you want this information presented? E.g., by grade, speciality or division, or just a total spend figure?

**Response 2:** I'm happy to receive this in any format that's easiest for you to capture it.

**Clarification 3:** By most recent financial year, do you mean the currently financial year e.g., 2024/25 or the previous 2023/24?

**Response 3:** If you have current financial year data then great, but I appreciate that's still active and therefore if it's easier to obtain 23/24 data then I'm happy to receive that too.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner  
Chief Finance Officer

**PLEASE NOTE:**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Cheshire, SK9 5AF

Helpline number: 0303 123 111