

Ref: FOI/2025/10499

Date Received: 5<sup>th</sup> February 2025

Response Due: 5<sup>th</sup> March 2025

Date: 5<sup>th</sup> March 2025

Dear Sir/Madam

With reference to your request for information received on 5<sup>th</sup> February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold part of the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**I am looking for information surrounding CQC inspection and/or Trust risk register actions relating to patient data and recorded risks relating to the availability of patient data (digital and physical data assets). Please find my questions below:**

**1. How many Clinical IT System/Patient Data risks with a risk score of 16 or above have been recorded on the Trust risk register in Financial Years 2022/23 and 2023/24?**

2022/23 = 0.

2023/24 = 2.

**2. How many Physical Patient Record risks with a risk score of 16 or above have been recorded on the Trust risk register in Financial Years 2022/23 and 2023/24?**

2022/23 = 0.

2023/24 = 0.

**3. How many Datix Incidents did the Trust record in Financial Years 2022/23 and 2023/24?**

2022/23 = 14,151.

2023/24 = 15,212.

**4. Of these incidents recorded in Datix or other risk-based reporting systems:**

**a. How many were categorised as no harm?**

2022/23 = 12,054.

2023/24 = 12,838.

**b. How many were categorised as no harm, but appointment rescheduled?**

This information is not recorded on Datix.

**c. How many were categorised as low harm (minor harm)?**

2022/23 = 1,894.

2023/24 = 2,215.

**d. How many were categorised as moderate harm?**

2022/23 = 144.

2023/24 = 116.

**e. How many were categorised as severe harm (significant harm)?**

2022/23 = 30.

2023/24 = 28.

**f. How many were categorised as death (catastrophic)?**

2022/23 = 29.

2023/24 = 15.

**g. If your organisation uses different grading criteria or additional categories, could you please specify and provide details?**

There is no different grading criteria for our Trust.

**5. Could you please provide the total number of incidents reported in Datix or any other risk-based reporting systems for the years 2022/23 and 2023/24 that are specifically related to Digital Patient Records?**

The Trust does not specify between Digital Patient Records / Handheld records on Datix, therefore this information is not recorded.

**6. For the incidents recorded in response to Q5 that are recorded in Datix or other risk-based reporting systems:**

**a. How many were categorised as no harm?**

**b. How many were categorised as no harm but appointment rescheduled?**

**c. How many were categorised as low harm (minor harm)?**

**d. How many were categorised as moderate harm?**

**e. How many were categorised as severe harm (significant harm)?**

**f. How many were categorised as death (catastrophic)?**

**g. If your organisation uses different grading criteria or additional categories, could you please specify and provide details?**

The Trust does not specify between Digital Patient Records / Handheld records on Datix, therefore this information is not recorded.

**7. Could you please provide the total number of incidents reported in Datix or any other risk-based reporting systems for the years 2022/23 and 2023/24 that are specifically related to Physical Patient Records?**

The Trust does not specify between Digital Patient Records / Handheld records on Datix, therefore this information is not recorded.

**8. For the incidents listed in response to Q7 that are recorded in Datix or other risk-based reporting systems:**

**a. How many were categorised as no harm?**

**b. How many were categorised as no harm but appointment rescheduled?**

**c. How many were categorised as low harm (minor harm)?**

**d. How many were categorised as moderate harm?**

- e. How many were categorised as severe harm (significant harm)?
- f. How many were categorised as death (catastrophic)?
- g. If your organisation uses different grading criteria or additional categories, could you please specify and provide details?

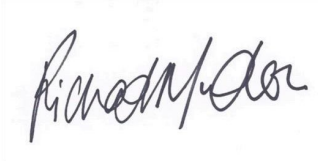
The Trust does not specify between Digital Patient Records / Handheld records on Datix, therefore this information is not recorded.

9. Has the Trust received any recommendations from the Care Quality Commission (CQC) on resolving the fragmentation or dispersal of patient data and / or medical records across the Trust?

No.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Richard Mundon  
Deputy Chief Executive

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111