

Ref: FOI/2025/10523

Date Received: 12th February 2025

Response Due: 12th March 2025

Date: 12th March 2025

Dear Sir/Madam

With reference to your request for information received on 12th February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management specifically around the services below:

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

a. Supplier/Provider of the services

Churchill Contract Services Ltd.

b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.

£194,337.74

c. A description of the services provided under this contract please includes information if other services are included under the same contract.

The Soft FM Churchill, provide the WWL owned community sites cleaning services and the waste. Reception services are managed by WWL.

*Soft facilities management also known as soft FM are the services that a building or business relies on to maintain a pleasant, healthy and safe working environment.

d. The number of sites the contract covers

7

e. The start date of the contract

01/11/2024

f. The end date of the contract

31/10/2027

g. The duration of the contract, please include information on any extensions period.

3 years +1 +1

h. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

2. Lift service and maintenance – Service contract for lift service and maintenance.

a. Supplier/Provider of the services

Allied Lifts Services.

b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.

£393,613.57.

c. A description of the services provided under this contract please includes information if other services are included under the same contract.

Servicing, maintenance and repair of lifts.

d. The number of sites the contract covers

4 main sites and 2 peripheral sites.

e. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation

Allied lifts are not tied to a particular lift manufacturing company.

f. The start date of the contract

01/06/2024.

g. The end date of the contract

31/05/2025.

h. The duration of the contract, please include information on any extensions period.

1 year.

i. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

The procurement department are responsible for contract negotiation and procurement. However, the estates and facilities department are responsible for managing the service providers service delivery. We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

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3. Food – Service contract that is focused around catering services.

a. Supplier/Provider of the services

All catering is in-house, no external providers are used.

b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.

N/A.

c. A description of the services provided under this contract please includes information if other services are included under the same contract.

N/A.

d. The number of sites the contract covers

N/A.

e. The start date of the contract

N/A.

f. The end date of the contract

N/A.

g. The duration of the contract, please include information on any extensions period.

N/A.

h. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

N/A.

4. General waste services contracts – The organisation's primary general waste service contract.

a. Supplier/Provider of the services

Veolia Waste Management

b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.

£241,844.23

c. A description of the services provided under this contract please includes information if other services are included under the same contract.

Domestic Waste Management

d. The number of sites the contract covers

10 sites in total

e. The start date of the contract

01/07/2024.

f. The end date of the contract

30/06/2027.

g. The duration of the contract, please include information on any extensions period.

3 years + 1 + 1 year extensions.

h. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Waste Manager.

We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

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5. Laundry services - where clothes and linen can be washed and ironed.

a. Supplier/Provider of the services

Synergy lms.

b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.

£1,242,549 across all WWL sites.

c. A description of the services provided under this contract please includes information if other services are included under the same contract.

Washing and delivery to site of various bed linen, scrub suits, towels, op gowns and patient nightwear.

d. The number of sites the contract covers

3 sites.

e. The start date of the contract

October 2019.

f. The end date of the contract

30/09/2025.

g. The duration of the contract, please include information on any extensions period.

Contracted to expire on 30/09/2025 with the option to extend by a further one year and a further one year (1+1) to a maximum of 7 years after the commencement date.

h. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

Contract Service Manager, Linen Services Department.

We are unable to release the names of staff that are NOT in a public facing role and are below AfC Band 8a.

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accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of the above staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'T. Gardner'.

Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111