



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/10551

Date Received: 24th February 2025

Response Due: 24th March 2025

Date: 24th March 2025

Dear Sir/Madam

With reference to your request for information received on 24th February 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. Does your trust have a patient flow system?

For clinical care, treatment and discharge planning the Trust uses Sunrise Clinical Manager, AllScripts Healthcare Solution. For bed management the Trust use Altera Patient Flow.

2. If so, is it using the electronic patient record, Or the national offer built on Palantir/Foundry?

Both of the above use the electronic patient record.

3. Or does the Trust have a specialist flow product? If so, what is the

- **Supplier name** – Sunrise Clinical Manager.
- **System name** – AllScripts Healthcare Solution/Altera Patient Flow.
- **Contract expiry date** – 31/08/2025.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S Morton', written in a cursive style.

Sarah Morton
Divisional Interim Director of Operations & Performance – Medicine Division

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111