



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9
Buckingham Row
Brick Kiln Lane
Wigan
WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2025/10576

Date Received: 6th March 2025

Response Due: 3rd April 2025

Date: 25th March 2025

Dear Sir/Madam

With reference to your request for information received on 6th March 2025, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Under the Freedom of Information Act 2000, I would like to request the following information:

- 1. Do you have a system to track colorectal patients on care protocols that allows remote monitoring or PIFU or is this currently a manual solution/recorded using a spreadsheet?**
The Trust currently uses the Infoflex System.
- 2. If you have a system which system do you use and does it have a portal that the patients can access?**
The Infoflex system, no patients do not have access.
- 3. If you have a system when is this contract due for renewal?**
There is not a contract in place.
- 4. What is the annual cost of supporting this system?**
£0.
- 5. Who is the key contact for the service and what is that persons email address?**
It is not Trust policy to release details of non-patient facing members of staff below AfC band 8a.

The Trust does not routinely give out email addresses and direct telephone numbers of staff members, as large numbers of unsolicited emails/telephone calls, could cause disruption by blocking email accounts/telephone lines thus preventing true work-related emails/calls from being delivered. However, any of our staff can be contacted via main switchboard on 01942 244000.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'T. Gardner', on a light-colored background.

Tabitha Gardner
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111