

Ref: FOI/2024/10206

Date Received: 16<sup>th</sup> October 2024

Response Due: 13<sup>th</sup> November 2024

Date: 13<sup>th</sup> November 2024

Dear Sir/Madam

With reference to your request for information received on 16<sup>th</sup> October 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

**1. How much money was spent on patient transport for march 2022 to march 2023 and march 2023 to march 2024?**

The Trust is unable to provide this information as the information is not held in a reportable or structured format in our central system. Financial records from each individual department would have to be reviewed manually which would exceed the appropriate time limit. The Trust has to take into account the cost attributable to the time spent in locating, retrieving, and collating the information. We have therefore applied exemption Section 12 (4) (b) of the Freedom of Information Act 2000-beyond appropriate limit. The appropriate limit is set at £450.00 (18hrs @ £25 per hour).

**2. How much money was spent on outside companies providing patient transport for march 2022 to march 2023 and march 2023 to march 2024?**

March 2022 – March 2023 = £255,419.94

March 2023 – March 2024 = £219,869.15

**3. What are the names of each company and money the earned that provided patient transport for march 2022 - march 2023 and march 2023 to march 2024?**

March 2022 – March 2023 = Medical Response Services.

March 2023 – March 2024 = Medical Response Services.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Tabitha Gardner  
Chief Finance Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Helpline number: 0303 123 111