

Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

Suite 9

Buckingham Row

Brick Kiln Lane

Wigan

WN1 1XX

Email: foi@wwl.nhs.uk

Web: www.wwl.nhs.uk

Ref: FOI/2024/10216

Date Received: 18th October 2024

Response Due: 15th November 2024

Date: 8th November 2024

Dear Sir/Madam

With reference to your request for information received on 18th October 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

1. What is the current reported virtual wards beds capacity?

The current capacity of the Virtual Ward is 150.

2. Out of this capacity, what number/percentage are enabled for remote patient monitoring?

100%.

3. What is the current utilisation percentage specifically for the virtual ward beds that are enabled for remote patient monitoring (rather the overall utilisation including used for face-to-face consultations)?

	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24
Utilisation	72%	68%	75%	62%	74%	66%

4. Does the utilisation of the remote patient monitoring-enabled virtual ward beds fluctuate over time? If so, could you provide an average percentage or a breakdown of utilisation across different time periods?

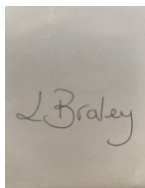
Average utilisation between April 2024 and September 2024 was 69%. Please see the monthly breakdown above in question 3.

5. If you are unable to provide the utilisation percentage(s), could you explain the process used to capture and measure the utilisation of the remote patient monitoring-enabled virtual beds?

N/A.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,

A small, square image showing a handwritten signature in cursive that reads "L Braley". The signature is written in dark ink on a light-colored background.

Lynne Braley
Director of Operations & Performance – Community Division

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111