



Wrightington, Wigan and Leigh Teaching Hospitals

NHS Foundation Trust

Information Governance Department

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Email: foi@wwl.nhs.uk

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Ref: FOI/2024/10263

Date Received: 4th November 2024

Response Due: 2nd December 2024

Date: 29th November 2024

Dear Sir/Madam

With reference to your request for information received on 4th November 2024, I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information you have requested. A response to each part of your request is provided below.

In your request you asked:

Please can you answer the following questions?

1. Does your organisation have a Manage Print Strategy?

Yes.

2. Does the Trust have a Digital Strategy?

Yes.

3. What IT projects over the last few years have had a focus or a main objective of reducing Carbon Footprint?

None of the digitally managed projects have Carbon reduction as the main focus.

4. How many single function printers does The Trust have?

622. This includes those which are part of the managed print offering as well as specialist devices such as label printers or high-resolution image printers.

5. What brand are they?

Canon, Zebra, Brother, Ricoh, HIP and Kyocera.

6. How many MFDs / photocopiers does The Trust have what brand are they?

182. Made up of Canon, Lexmark and Xerox.

7. When did the print contracts start?

01/08/2024.

8. When did the print contracts end?

01/08/2027.

9. Is there any option to extend this contract?

Yes, 2 years.

10. Was this procured using a Gvt framework, if so which one?

Yes, CCS.

11. What digitation projects have happened / are planned to reduce print?

Phase 2 of the management print deployment is a print reduction project.

12. Approximately how much does the Trust spend annually on Print?

The 2023/24 spend was £435,924.

13. Approximately how many pages does the Trust print annually?

1,717,246 management through print.

14. Does The Trust use a print management solution to assist with controlling print volumes and costs? If so which one?

Canon.

15. Who is responsible for IT at The Trust?

Garry Harris.

16. Who is responsible for print at The Trust?

Digital Technology services.

17. Who is responsible for The Trusts Carbon Reduction initiatives?

Josh Balmer.

18. Has The Trust ever been awarded / recognised for digital innovation?

Yes.

19. How many IT Systems is the Trust accessing via 'The Cloud'?

Contact Centre, Fertility Fusion, Data Warehouse, Office 365.

20. How Many data centres is the Trust currently using?

2.

21. What is the current Server Operating System used at the Trust?

Windows 2016, 2019 and 2022.

22. Can staff members print from various devices using a 'Follow me' type solution?

Yes.

23. How are print jobs currently released from the printer (Card, Pin etc)?

As part of the managed print solution, print jobs are released by domain username and password and myfar cards which are linked to said username and password.

24. Currently how does the Trust report on printing?

Monthly and annual service reviews.

25. Currently does the Trust cross charge internally for print?

No.

26. Which department holds the Trust print budget?

IM&T.

Clarification: Please can you assume question 3 'last few years' refers to the last 3 years. If 3 years information is unavailable, please provide the nearest time period that is available.

If you are not entirely satisfied with this response, please do not hesitate to contact the Information Governance Department via the email address provided. If we do not hear from you within 40 days, we will assume that we have been able to accommodate your request under the Freedom of Information Act 2000.

Yours sincerely,



Garry Harris
Deputy Director Digital & Chief Technology Officer

PLEASE NOTE:

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Information Governance Department, Wrightington, Wigan and Leigh NHS Foundation Trust, Suite 9, Buckingham Row, Brick Kiln Lane, Wigan, WN1 1XX.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 111